



**MARTIN METROPOLITAN PLANNING ORGANIZATION
LOCAL COORDINATING BOARD FOR THE TRANSPORTATION
DISADVANTAGED (LCB-TD) MEETING**

Martin County Board of County Commission Chambers
2401 SE Monterey Road, Stuart, FL 34996
www.martinmpo.com
(772) 221-1498

Monday, December 8, 2025 @ 10:00 AM

<u>ITEM</u>	AGENDA	<u>ACTION</u>
1.	CALL TO ORDER – 10:00 A.M.	
2.	ROLL CALL	
3.	APPROVE AGENDA	APPROVE
4.	APPROVE MINUTES <ul style="list-style-type: none">Public Workshop Meeting Minutes – August 25, 2025 (Pg. 2)Regular Meeting Minutes – August 25, 2025 (Pg. 5)	APPROVE
5.	COMMENTS FROM THE PUBLIC (PLEASE LIMIT YOUR COMMENTS TO THREE MINUTES, COMPLETE CARD TO COMMENT)	
6.	AGENDA ITEMS	
	A. QUARTERLY PERFORMANCE REPORT (Pg.9)	APPROVE
	B. ANNUAL OPERATING REPORT (AOR) (Pg.15)	APPROVE
	C. COMMUNITY TRANSPORTATION COORDINATOR (CTC) COORDINATION CONTRACTS (Pg.47)	APPROVE
7.	COMMENTS FROM COMMITTEE MEMBERS	
8.	NOTES - None	
9.	NEXT MEETING – March 2, 2026, 10:00 am Martin County Admin Center, Commission Chambers	
10.	ADJOURN	

The Martin MPO solicits public participation without regard to race, color, national origin, age, sex, religion, disability or family status. Persons who require special accommodations under the American with Disabilities Act or persons who require language translation services (free of charge) should contact Ricardo Vazquez, Principal Planner (Title VI/Non-discrimination Contact) at (772) 223-7983 or rvazquez@martin.fl.us in advance of the meeting. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

**MARTIN METROPOLITAN PLANNING ORGANIZATION
LOCAL COORDINATING BOARD FOR THE TRANSPORTATION
DISADVANTAGED**

Martin County Board of County Commission Chambers
2401 SE Monterey Road, Stuart, FL 34996

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(772) 221-1498

Monday, August 25, 2025, at 9:30 A.M.

WORKSHOP MINUTES

- 1. CALL TO ORDER** – The Local Coordinating Board for the Transportation Disadvantaged (LCB-TD) Workshop meeting of August 25, 2025, was called to order at 9:30 A.M. by Mayor Carmine Dipaolo, Chair.
- 2. ROLL CALL** – Susan Ortiz, Administrative Assistant, called roll.

Members in Attendance:

Mayor Carmine Dipaolo – Chair, Village of Indiantown
Ashman Beecher, Martin County Public Transit
Michelle Miller, Representative for the Florida Association for Community Action Economically Disadvantaged
Brenda Matheny, Local Medical Community
Gayle McArdle, Representative for Persons with Disabilities
Gregory McDonald, Career Source Research Coast
Michael Drost, Florida Department of Veteran's Affairs
Becky Keith, Florida Division of Vocational Rehab
Milory Senat, Agency for Persons with Disabilities
Jennifer Langlois, Representative for Public Education Community
Monique Robbins, Representative for Children at Risk

Excused Members:

Robert McPartlan, Vice Chair, Department of Children and Family
Phyl Weaver, Representative for Persons over 60
Dalia Dillon, Department of Elder Affairs
Tarlaymoon Hosein, Citizens Advocate (Rider Rep)
Ismir Ripley, FDOT Representative

Staff in Attendance:

Beth Beltran, MPO Administrator
Lucine Martens, Planner
Ricardo Vazquez, Principal Planner
Margie Tamblyn, Senior Planner
Susan Ortiz, Administrative Assistant

Others in Attendance:

Holly Newberry, Martin County Transit (MCT) a Division of Senior Resource Association (SRA)

Joe Storey, MCT

Melody Hearn, Family Care Council

A quorum was present for the workshop.

3. COMMENTS FROM THE PUBLIC

Melody Hearn, Chair of the local Family Care Council, Area 15, which includes Martin, St. Lucie, Okeechobee, and Indian River counties, explained that individuals with developmental disabilities, such as her son, are accomplishing goals that no one a few years ago would have said were possible. One goal is getting a bill signed very soon to stop discrimination against individuals with Down syndrome and others seeking organ transplants, as these individuals have been denied transplants in the past. Others are doing wonderful things in our government. However, with these newly developed programs for individuals with intellectual and developmental disabilities, there must be transportation available for them.

She also announced an Information Session for the Disability Community, which will take place on September 4, 2025, at the ARC of the Treasure Coast Therapeutic Intervention Program (T.I.P.) Community Center from 5 p.m. to 7 p.m.

Ms. Hearn also explained that Mary Jo Pirone, a former member of the Martin County LCB-TD, was honored with the A+ Award posthumously the weekend of August 23, 2025, at a statewide Florida Self-Advocacy Conference in Orlando. She was honored for the legacy of all the work she had done in the 1960s, 1970s, and in recent years advocating for those with physical and intellectual/developmental disabilities.

4. AGENDA ITEMS**A. Annual Public Workshop**

Lucine Martens opened the Annual Public Workshop. Ms. Martens took the opportunity to inform everyone that the new name for the Community Transportation Coordinator (CTC) is Martin County Transit (MCT), a Division of Senior Resource Association.

B. LCB-TD MEMBER TRAINING

Lucine Martens, showcased a presentation for the LCB-TD Member Training.

C. LCB-TD MEMBER INTRODUCTIONS

Each member of the Board who was present gave a brief introduction of themselves, who they represent, and how they are involved with and advocate for the TD population. Mayor Carmine Dipaolo explained the important and difficult role he plays in the Village of

Indiantown is constantly seeking funding solutions to keep transportation programs running. He expressed gratitude to the MPO staff and the LCB-TD, which make important transportation decisions and work to get things done as soon as possible. The LCB-TD communicates with the state, obtains resources, and works to make sure the public gets what they need when it comes to transportation.

5. COMMENTS FROM COMMITTEE MEMBERS - NONE

6. ADJOURN 9:55 A.M.

Prepared by:

Lucine Martens, Planner

Date

Approved by:

Mayor Carmine DiPaolo, Chair

Date

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**MARTIN METROPOLITAN PLANNING ORGANIZATION
LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED**

Martin County Board of County Commission Chambers
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**Monday, August 25, 2025, at 10:00 A.M.
MINUTES**

- 1. CALL TO ORDER** – The Local Coordinating Board for the Transportation Disadvantaged (LCB-TD) meeting of August 25, 2025, was called to order at 10:00 A.M. by Mayor Carmine Dipaolo, Chair.
- 2. ROLL CALL** – Susan Ortiz, Administrative Assistant, called roll.

Members in Attendance:

Mayor Carmine Dipaolo – Chair, Village of Indiantown
Ashman Beecher, Martin County Public Transit
Michelle Miller, Representative for the Florida Association for Community Action Economically Disadvantaged
Brenda Matheny, Local Medical Community
Gayle McArdle, Representative for Persons with Disabilities
Gregory McDonald, Career Source Research Coast
Michael Drost, Florida Department of Veteran's Affairs
Becky Keith, Florida Division of Vocational Rehab
Milory Senat, Agency for Persons with Disabilities
Jennifer Langlois, Representative for Public Education Community
Monique Robbins, Representative for Children at Risk Board

Excused Members:

Robert McPartlan, Vice Chair, Department of Children and Family
Phyl Weaver, Representative for Persons over 60
Dalia Dillon, Department of Elder Affairs
Tarlaymoon Hosein, Citizens Advocate (Rider Rep)
Ismir Ripley, FDOT Representative

Staff in Attendance:

Beth Beltran, MPO Administrator
Lucine Martens, Planner
Ricardo Vazquez, Principal Planner
Margie Tamblyn, Senior Planner
Susan Ortiz, Administrative Assistant

Others in Attendance:

Holly Newberry, Martin County Transit (MCT) a Division of Senior Resource Association (SRA)

Joe Storey, Martin County Transit (MCT)

Melody Hearn, Family Care Council

A quorum was present for the workshop.

3. APPROVE AGENDA

A motion was made by Ashman Beecher to approve the Agenda as presented and seconded by Becky Keith. The motion passed unanimously.

4. APPROVE MINUTES

- Special Meeting Minutes – June 23, 2025

A motion to approve the Special Meeting Minutes of June 23, 2025, was made by Monique Robbins and seconded by Michael Drost. The motion passed unanimously.

5. COMMENTS FROM THE PUBLIC – None

6. AGENDA ITEMS

A. QUARTERLY PERFORMANCE REPORT

Holly Newberry with Martin County Transit (MCT) presented the Quarterly Performance Report for the end of FY24/25 and for the month of July, FY25/26.

Michelle Miller repeated a statistic from the July 25 report, noting that the average TD rider age in Martin County is 88 years old, which she found surprising. She asked Ms. Newberry whether any statistics were available on the median age of TD riders in Martin County. Ms. Newberry stated that Chris Stephenson of MCT could provide that information in the future.

Becky Keith with the local Florida Division of Vocational Rehabilitation asked whether there is any transit service that can shuttle her students or clients into St. Lucie County if they obtain employment there. Ms. Newberry stated that, if the clients qualify, they could use the Treasure Coast Advantage Ride system for trips from their homes in Martin County into St. Lucie County.

Gayle McArdle asked whether there are any plans for Martin Community Coach (MCC) to offer Sunday hours so that she can attend religious services. Ms. Newberry stated that the idea has been reviewed and discussed, but at this juncture there are no plans to incorporate Sunday MCC transit services.

Mayor Dipaolo inquired about the furthest northern bus stop for the Marty bus service. Ms. Martens explained that the northernmost Marty bus stop is in Port St. Lucie, at the Walmart on Lennard Road, which serves as a hub for transit riders to transfer to the St. Lucie County transit system, Area Regional Transit (ART). Mayor Dipaolo stated that he has never taken the Marty transit system and would like to try it. Ashman Beecher, Martin County Transit Administrator, offered to coordinate and arrange a trip for him on the Marty system. Ms. Brenda Matheny with the Martin County Health Department also expressed interest in taking a trip on the Marty bus.

A motion to approve the Quarterly Performance Report was made by Michelle Miller and seconded by Jennifer Langlois. The motion passed unanimously.

B. TD PROGRAM GRANTS – UPDATE

Ms. Martens presented the TD Program Grants Update. On June 26, 2025, MCT was awarded a \$750,000 Innovative Service Development (ISD) Grant. The Commission for the Transportation Disadvantaged (CTD) also allocated the formula-based T&E Grant in the amount of \$284,138. This amount is lower compared to last year's T&E Grant funding. As explained by Chris Stephenson at the last LCB-TD meeting on June 23, 2025, there is a plan of action to help increase the number of T&E trips, as these are the only trips counted in the T&E Grant formula. The goal is for Martin County to obtain increased formula-based T&E Grant funding in future fiscal years.

Ms. McArdle asked how the CTC makes riders aware of the mobile app funded through the ISD Grant. Ms. Newberry explained that the call center informs riders about the app, and that users must have an email account, user ID, and password to set up the app. She noted that when the app was originally launched, information was sent out to all users of Martin Community Coach.

C. TDSP MAJOR UPDATE

Ms. Martens explained that The Florida Commission for the Transportation Disadvantaged requires a major update to the TDSP be adopted within 120 days of a new CTC selection to meet the requirements to maintain eligibility for State funding. The TDSP is a tactical plan with components of existing demographics, socioeconomic data, service delivery, performance measures and quality assurance.

Ms. McArdle offered that MCC drivers have indicated to her that when there are cancellations or no shows, the riders may contact MCC directly, but this information is not always getting to the various service providers in the county in a timely fashion. Ms. Martens stated that this information will be passed on to Chris Stephenson with MCT.

A motion to approve the TDSP Major Update was made by Michelle Miller and seconded by Monique Robbins. The motion passed unanimously by rollcall vote format.

7. COMMENTS FROM COMMITTEE MEMBERS - None

8. NOTES - None

9. NEXT MEETING- December 8, 2025, 10:00 am
Martin County Admin Center, Commission Chambers

10.ADJOURN 10:23 A.M.

Prepared by:

Lucine Martens, Planner

Date

Approved by:

Mayor Carmine Dipaolo, Chair

Date

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**LOCAL COORDINATING BOARD (LCB-TD) MEETING
AGENDA ITEM SUMMARY**

MEETING DATE: December 8, 2025	DUE DATE: December 1, 2025	UPWP#: 6
WORDING: QUARTERLY PERFORMANCE REPORT		
REQUESTED BY: Commission for Transportation Disadvantaged (CTD)	PREPARED BY: Lucine Martens / Beth Beltran	DOCUMENT(S) REQUIRING ACTION: CTC Quarterly Performance Report

BACKGROUND

Martin County Transit (MCT), a division of the Senior Resource Association and the Community Transportation Coordinator (CTC), is required to provide the LCB-TD with a performance report.

ISSUES

Chris Stephenson with MCT will provide the CTC Performance Report for the period covering July 1, 2025, through October 31, 2025, at the December 8, 2025, LCB-TD Meeting for review and approval.

RECOMMENDED ACTION

- a. Approve the CTC Performance Report for the period covering July 1, 2025, through October 31, 2025.
- b. Provide direction.

ATTACHMENTS

CTC Performance Report for the period covering July 1, 2025, through October 31, 2025.



CTC Status Report July-October, 2025

Prepared: November 5th, 2025

By Chris Stephenson, Transportation Director

Martin Community Coach

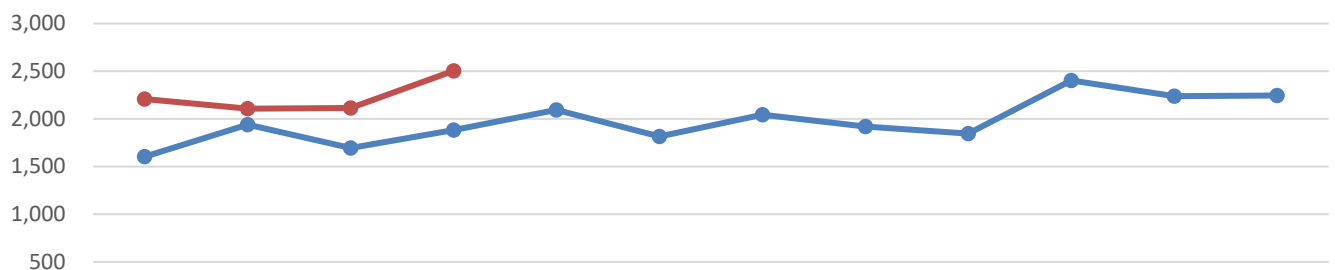
- FY 2025/2026 Ridership: 8,934 TD trips
 - 3,078 T& E Grant
 - 5,483 ISD Grant
 - 373 Local County

Martin Community Coach Ridership

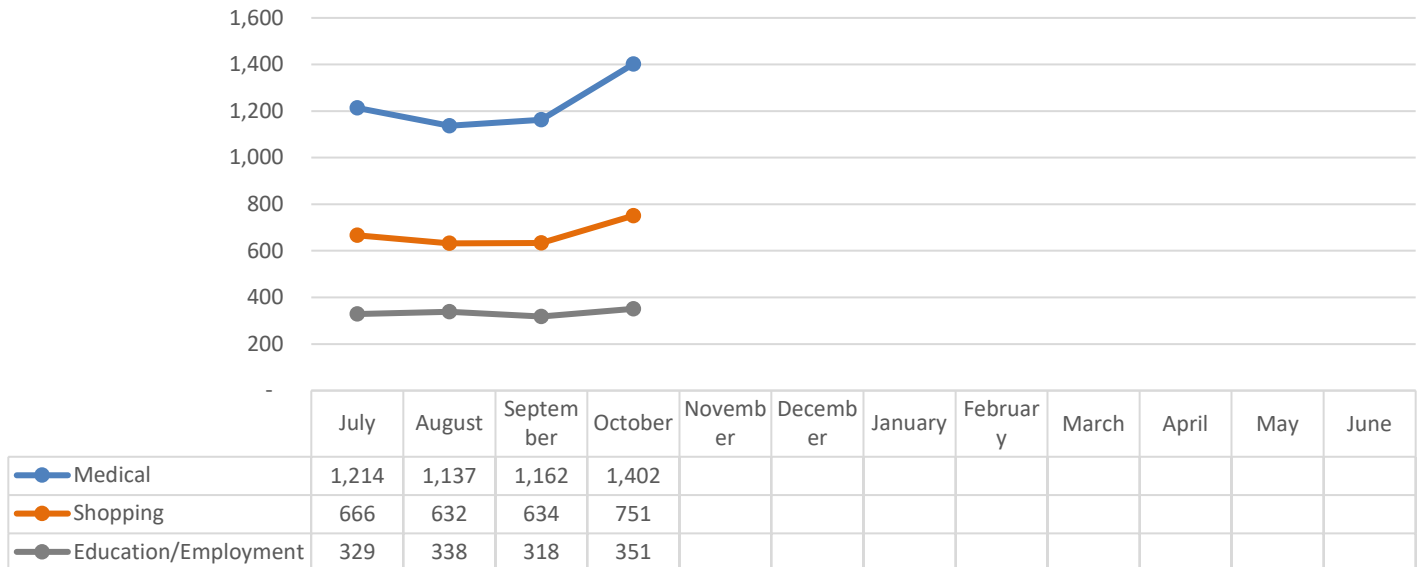


This is a 25% increase compared to the same time last FY

Martin Community Coach FY Ridership Comparison

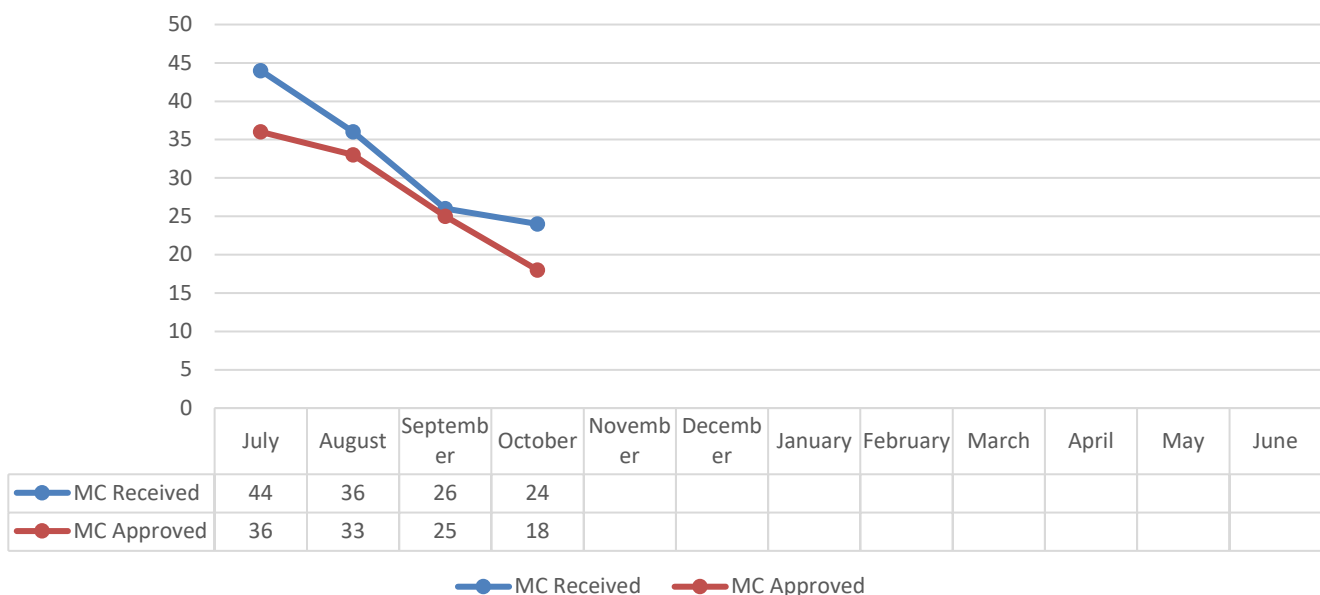


Martin Community Coach Trip Purpose



- 55% of trips in Martin County have been for Medical appointments
- 30% of trips in Martin County have been for shopping
- 15% of trips in Martin County have been for education/employment

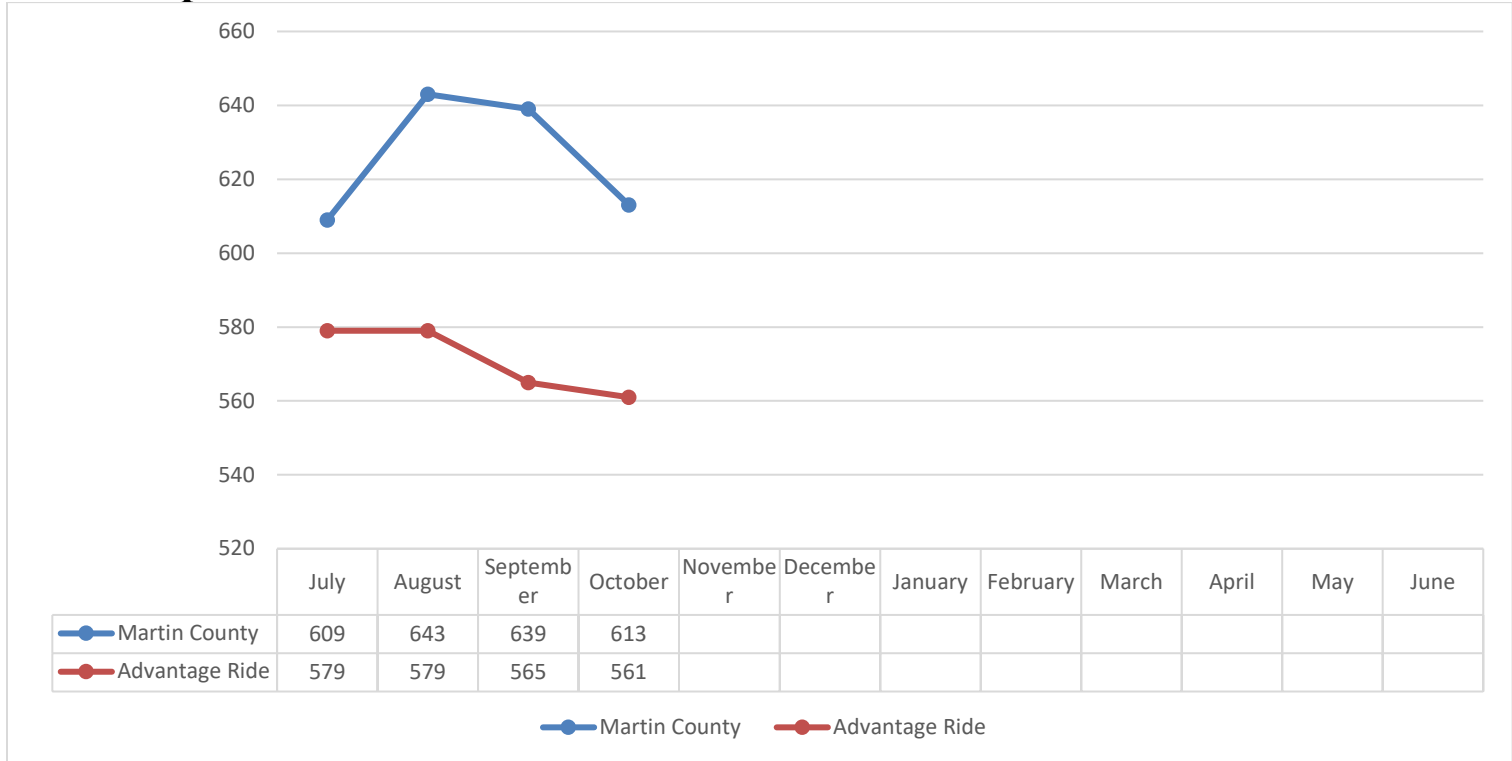
Martin Community Coach Applications Processed



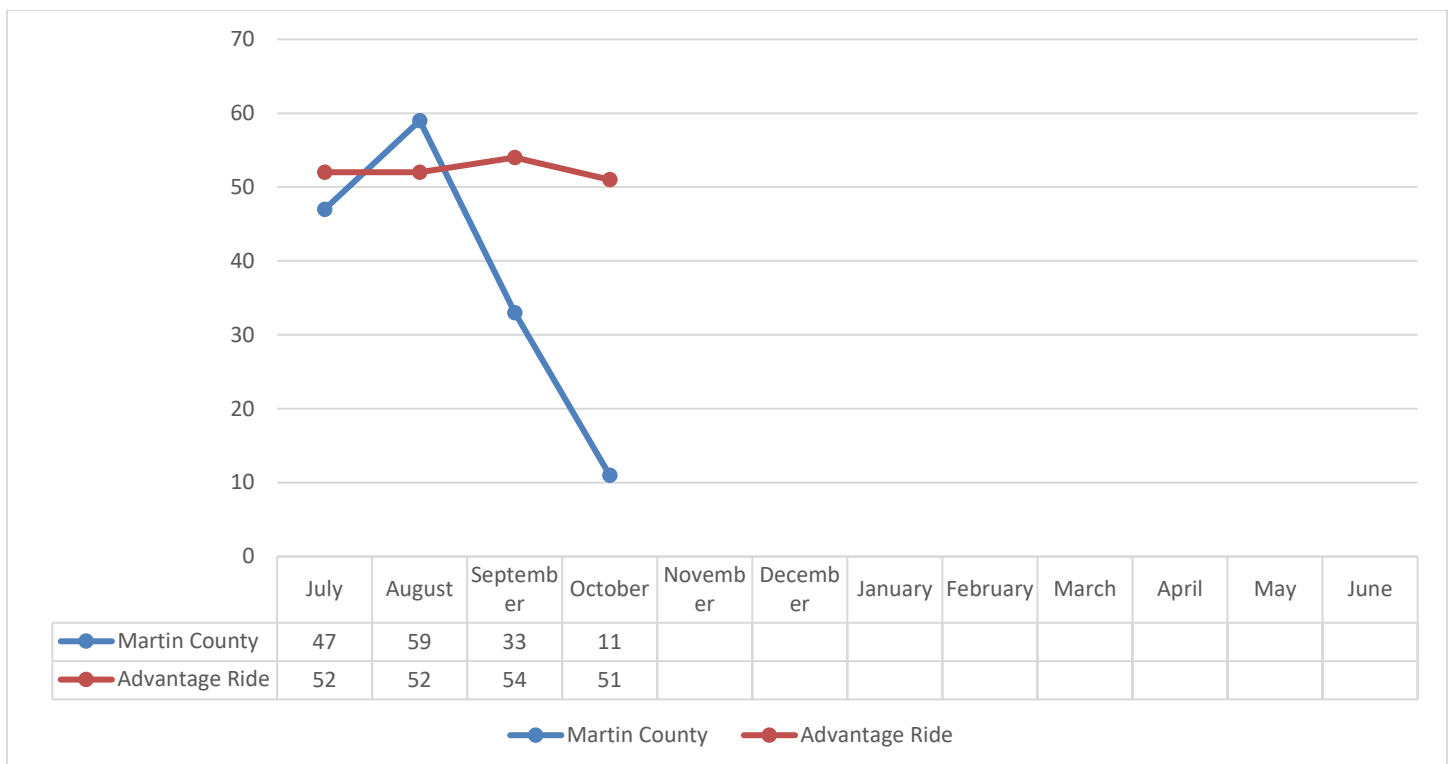
TD Passengers

- 989 Unduplicated Passengers Currently
- Average Age of 84 years old

Phone Reports-Call Volume



Average Phone Wait Times-Seconds





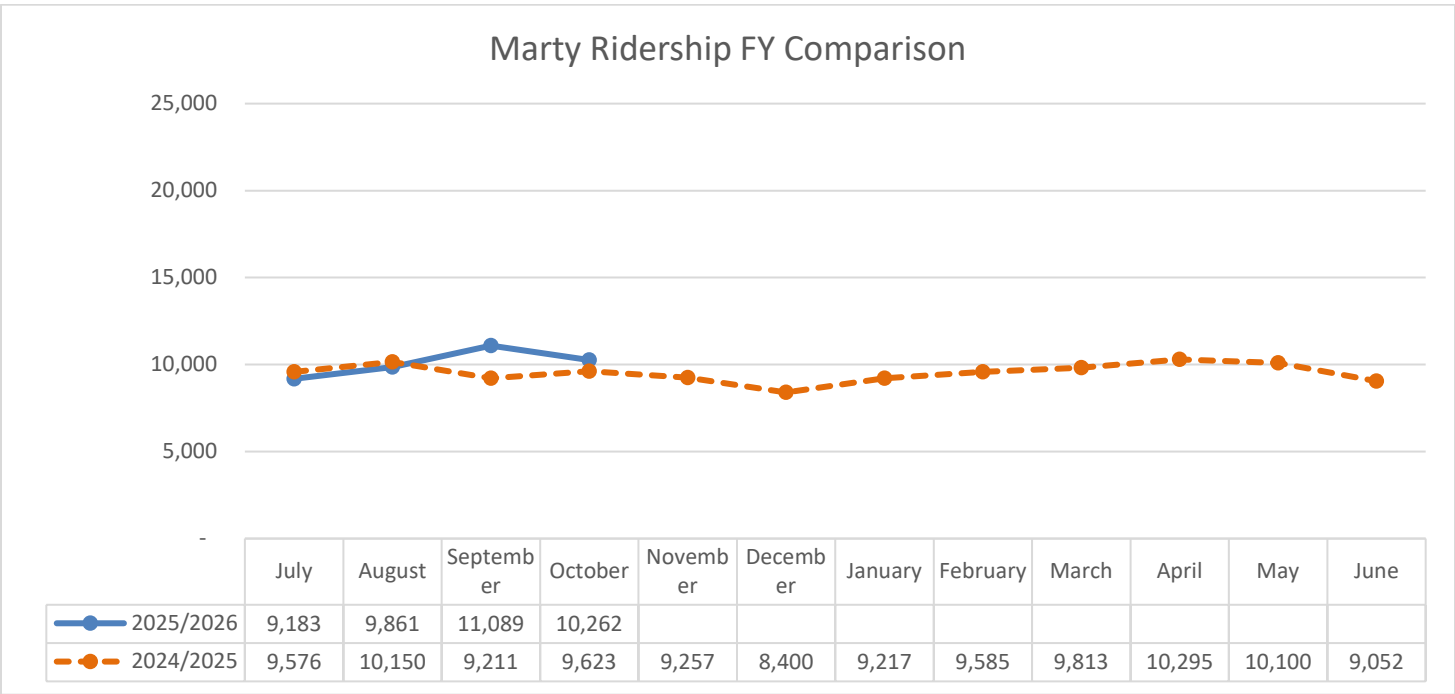
TD System Complaints this FY

8 complaints have been received about Martin Community Coach this FY

- 7 regarding timeliness
- 1 regarding transportation vendors

By Comparison, 8 complaints were received in FY 24/25

Marty Fixed Route

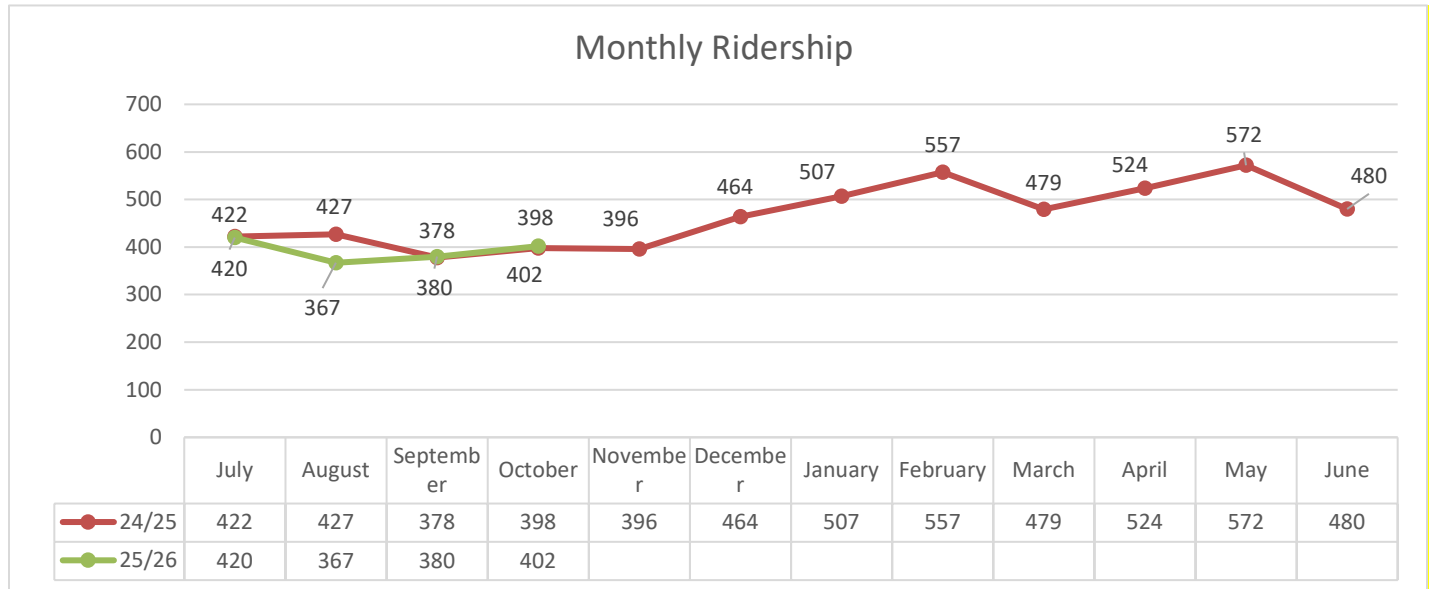


- Fiscal Year Ridership: 40,395
 - 5% increase from last fiscal year

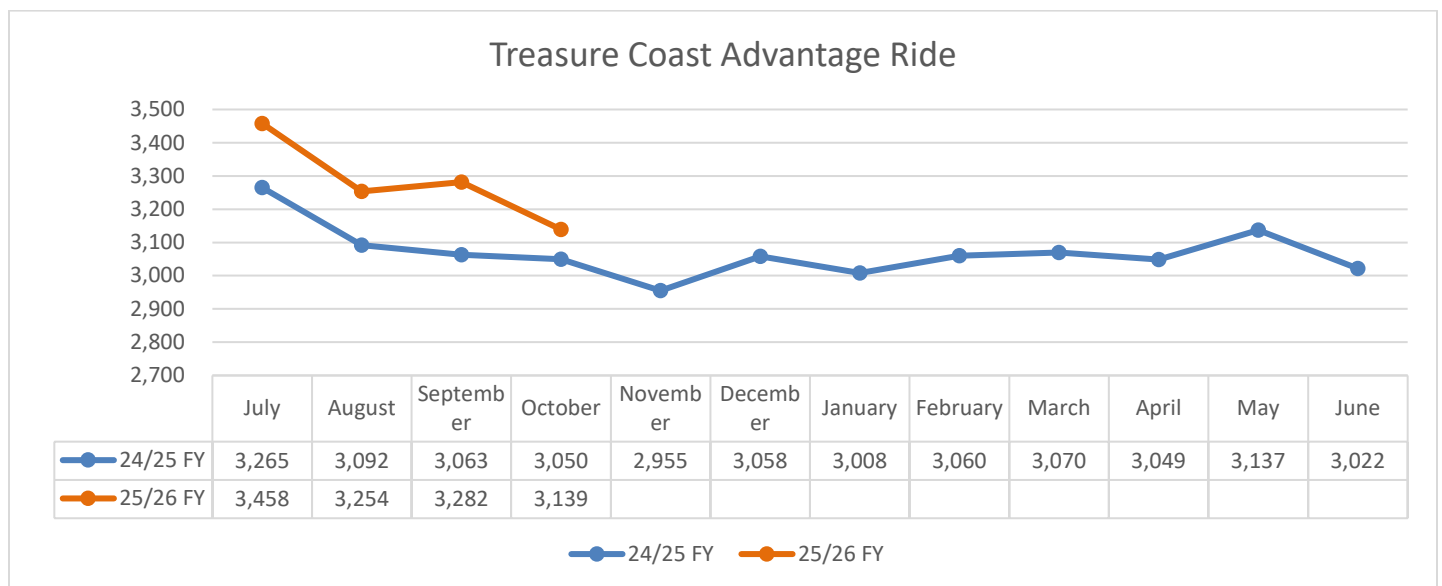
System Accidents

Chargeable Accidents: 0

Martin County Indiantown Shuttle



Treasure Coast Developmental Disability Advantage Ride Program



- Fiscal Year Ridership: 13,133
 - 5% increase from last fiscal year



**LOCAL COORDINATING BOARD (LCB-TD) MEETING
AGENDA ITEM SUMMARY**

MEETING DATE: December 8, 2025	DUE DATE: December 1, 2025	UPWP#: 6
WORDING: ANNUAL OPERATING REPORT (AOR)		
REQUESTED BY: Commission for Transportation Disadvantaged (CTD)	PREPARED BY: Lucine Martens / Beth Beltran	DOCUMENT(S) REQUIRING ACTION: Community Transportation Coordinator (CTC) AOR

BACKGROUND

Pursuant to Chapter 427, Florida Statutes and 41-2.011(4) F.A.C, each Community Transportation Coordinator (CTC) is required to submit an Annual Operating Report (AOR) to the Florida Commission for the Transportation Disadvantaged (CTD). This report is used by the CTD for funding and reporting purposes on a statewide level.

ISSUES

Chris Stephenson with Martin County Transit (MCT) a division of Senior Resource Association, has prepared the AOR, which shows the estimated number of trips (Operating Subsidy or Capital) for the period of July 1, 2024, to June 30, 2025. Mr. Stephenson will present the AOR at the December 8, 2025, LCB-TD meeting.

RECOMMENDED ACTION

- Review and approve the AOR.

ATTACHMENTS

CTC Annual Operating Report (includes Martin County Summary Report)



CTC Organization

County: Martin
Fiscal Year: 7/1/2024 - 6/30/2025

CTC Status: Complete
CTD Status: Complete

Date Initiated: 7/28/2025

CTC Organization Name: Senior Resource Association, Inc.
Address: 694 14th Street
City: Vero Beach
State: FL
Zip Code: 32960
Organization Type: Private Non Profit
Network Type: Complete Brokerage
Operating Environment: Urban
Transportation Operators: Yes
Number of Transportation Operators: 4
Coordination Contractors: Yes
Number of Coordination Contractors: 4
Provide Out of County Trips: Yes
Local Coordinating Board (LCB) Chairperson: Susan Gibbs Thomas
CTC Contact: Karen Deigl
CTC Contact Title: CEO/President
CTC Contact Email: kdeigl@sramail.org
Phone: (772) 569-0111

CTC Certification

I, Karen Deigl, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

Carmine Dipaolo ,
I, ~~Susan Gibbs Thomas~~, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 7/1/2024 - 6/30/2025

Upload Date: 8/11/2025

Coordination Contractor Name: The Council on Aging of Martin County Inc
Address: 900 SE Salerno Road
City: Stuart
State: FL
Zip Code: 34997
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Seniors in the Adult Day Program
Contact Person: Phyllis Brown
Contact Title: Adult Day Director
Contact Email: pbrown@coamartin.org
Phone: (772) 223-7843

Coordination Contractor Certification

By submission of this form, I, Phyllis Brown, as the authorized representative of The Council on Aging of Martin County Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 7/1/2024 - 6/30/2025

Upload Date: 8/18/2025

Coordination Contractor Name: Helping People Succeed
Address: 1601 Success Drive
City: Jensen Beach
State: FL
Zip Code: 34957
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Adults with Disabilities
Contact Person: Shanon Wilson
Contact Title: Director of Futures
Contact Email: swilson@hpsfl.org
Phone: (772) 320-0832

Coordination Contractor Certification

By submission of this form, I, Shanon Wilson, as the authorized representative of Helping People Succeed , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 7/1/2024 - 6/30/2025

Upload Date: 8/14/2025

Coordination Contractor Name: ARC of the Treasure Coast
Address: 2001 S Kanner Highway
City: Stuart
State: FL
Zip Code: 34994
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Seniors and children and adults with developmental disabilities.
Contact Person: Anastatia McIntosh
Contact Title: Director of Community Support
Contact Email: amcintosh@arctreasurecoast.org
Phone: (772) 283-2525

Coordination Contractor Certification

By submission of this form, I, Anastatia McIntosh, as the authorized representative of ARC of the Treasure Coast , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 7/1/2024 - 6/30/2025

Upload Date: 7/28/2025

Coordination Contractor Name: Council on Aging of St. Lucie Inc.
Address: 1505 Orange Avenue
City: Fort Pierce
State: FL
Zip Code: 34950
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Seniors; Individuals with Disabilities;
Transportation Disadvantaged
Contact Person: Darrell Drummond
Contact Title: Prsident/CEO
Contact Email: Ddrummond@coasl.com
Phone: (772) 336-8608

Coordination Contractor Certification

By submission of this form, I, Darrell Drummond, as the authorized representative of Council on Aging of St. Lucie Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	22,269	39,208	61,477	20,996	30,083	51,079
Non-Ambulatory	3,979	6,802	10,781	7,976	3,988	11,964
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	26,248	46,010	72,258	28,972	34,071	63,043
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	26,248	N/A	26,248	28,972	N/A	28,972
Total - Contracted Transportation Operator Trips	26,248	0	26,248	28,972	0	28,972
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	35,648	35,648	0	21,577	21,577
Comm for the Transportation Disadvantaged (CTD)	15,945	N/A	15,945	22,027	N/A	22,027
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	62	62	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	155	155
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	10,303	76	10,379	6,945	0	6,945
Local Non-Government	0	10,224	10,224	0	12,339	12,339
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	26,248	46,010	72,258	28,972	34,071	63,043



CTC Trips (cont'd)

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	17,901	10,133	28,034	19,030	6,610	25,640
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	8,268	35,801	44,069	9,531	27,228	36,759
Low Income	79	0	79	411	0	411
Other	0	76	76	0	233	233
Total - Passenger Type	26,248	46,010	72,258	28,972	34,071	63,043
Trip Purpose - One Way						
Medical	16,192	4,054	20,246	17,979	1,565	19,544
Employment	5,562	814	6,376	6,438	710	7,148
Education/Training/Daycare	164	33,505	33,669	312	30,658	30,970
Nutritional	918	835	1,753	911	458	1,369
Life-Sustaining/Other	3,412	6,802	10,214	3,332	680	4,012
Total - Trip Purpose	26,248	46,010	72,258	28,972	34,071	63,043
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	889	461	1,350	830	336	1,166
Total - UDPHC	889	461	1,350	830	336	1,166
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	381	N/A	381	411	N/A	411
Customer Feedback						
Complaints	18	N/A	18	22	N/A	22
Commendations	32	N/A	32	35	N/A	35



Coordination Contractor Trips

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/11/2025

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,134	6,610
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	7,134	6,610
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	7,134	6,610
Other Federal & State Programs	0	0
Total - Revenue Source	7,134	6,610



Coordination Contractor Trips (cont'd)

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/11/2025

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	7,134	6,610
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	7,134	6,610
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	7,134	6,610
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	7,134	6,610
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	140	94
Total - UDPHC	140	94
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/18/2025

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	1,051	3,866
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	1,051	3,866
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	960	3,866
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	91	0
Other Federal & State Programs	0	0
Total - Revenue Source	1,051	3,866



Coordination Contractor Trips (cont'd)

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/18/2025

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	1,051	3,866
Low Income	0	0
Other	0	0
Total - Passenger Type	1,051	3,866
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	1,051	3,866
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	1,051	3,866
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	48	52
Total - UDPHC	48	52
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/14/2025

Coordination Contractor: ARC of the Treasure Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	30,885	19,219
Non-Ambulatory	6,802	3,988
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	37,687	23,207
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	34,688	17,711
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	2,999	5,496
Other Federal & State Programs	0	0
Total - Revenue Source	37,687	23,207



Coordination Contractor Trips (cont'd)

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/14/2025

Coordination Contractor: ARC of the Treasure Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	2,999	0
Children At Risk	0	0
Persons With Disabilities	34,688	23,207
Low Income	0	0
Other	0	0
Total - Passenger Type	37,687	23,207
Trip Purpose - One Way		
Medical	3,916	1,177
Employment	814	710
Education/Training/Daycare	25,320	20,182
Nutritional	835	458
Life-Sustaining/Other	6,802	680
Total - Trip Purpose	37,687	23,207
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	249	145
Total - UDPHC	249	145
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Martin **CTC Status:** Complete **CTC Organization:** Senior Resource Association, Inc.
Fiscal Year: 07/01/2024 - 06/30/2025 **Upload Date:** 7/28/2025 **Coordination Contractor:** Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	138	388
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	138	388
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	62	0
Dept of Juvenile Justice (DJJ)	0	155
Dept of Transportation (DOT)	0	0
Local Government	76	0
Local Non-Government	0	233
Other Federal & State Programs	0	0
Total - Revenue Source	138	388



Coordination Contractor Trips (cont'd)

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 7/28/2025

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	62	155
Low Income	0	0
Other	76	233
Total - Passenger Type	138	388
Trip Purpose - One Way		
Medical	138	388
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	138	388
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	24	45
Total - UDPHC	24	45
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	144,364	269,145	413,509	161,007	236,809	397,816
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	144,364	269,145	413,509	161,007	236,809	397,816
Roadcalls & Accidents						
Roadcalls	2	1	3	2	0	2
Chargeable Accidents	0	0	0	0	0	0
Vehicle Inventory						
Total Number of Vehicles	26	59	85	18	31	49
Number of Wheelchair Accessible Vehicles	21	20	41	18	12	30
Drivers						
Number of Full Time & Part Time Drivers	38	85	123	23	85	108
Number of Volunteer Drivers	0	0	0	0	0	0



Coordination Contractor Vehicles & Drivers

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/11/2025

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	41,793	42,513
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	41,793	42,513
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	6	4
Number of Wheelchair Accessible Vehicles	5	3
Drivers		
Number of Full Time & Part Time Drivers	5	4
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/18/2025

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	11,555	45,598
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	11,555	45,598
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	6	7
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/14/2025

Coordination Contractor: ARC of the Treasure Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	214,820	145,367
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	214,820	145,367
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	46	20
Number of Wheelchair Accessible Vehicles	11	5
Drivers		
Number of Full Time & Part Time Drivers	70	70
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 7/28/2025

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	977	3,331
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	977	3,331
Roadcalls & Accidents		
Roadcalls	1	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	4	4
Number of Wheelchair Accessible Vehicles	4	4
Drivers		
Number of Full Time & Part Time Drivers	4	4
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 312,310	\$ 312,310	\$ 0	\$ 79,460	\$ 79,460
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 3,464	\$ 3,464	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,729	\$ 7,729
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 280,731	N/A	\$ 280,731	\$ 294,468	N/A	\$ 294,468
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 347,738	N/A	\$ 347,738	\$ 674,998	N/A	\$ 674,998
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 18,275	\$ 0	\$ 18,275	\$ 26,362	\$ 0	\$ 26,362
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 500,594	\$ 2,606	\$ 503,200	\$ 159,059	\$ 0	\$ 159,059
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 70,000	\$ 70,000	\$ 0	\$ 15,651	\$ 15,651
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,827	\$ 6,827
Other Non-Government	\$ 0	\$ 320,072	\$ 320,072	\$ 0	\$ 217,171	\$ 217,171
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,147,338	\$ 708,452	\$ 1,855,790	\$ 1,154,887	\$ 326,838	\$ 1,481,725



Coordination Contractor Revenue Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/11/2025

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 70,000	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 283,068	\$ 217,171
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 353,068	\$ 217,171



Coordination Contractor Revenue Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/18/2025

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 57,262	\$ 42,016
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 5,372	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 62,634	\$ 42,016



Coordination Contractor Revenue Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/14/2025

Coordination Contractor: ARC of the Treasure Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 255,048	\$ 37,444
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 6,827
Other Non-Government	\$ 31,632	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 286,680	\$ 44,271



Coordination Contractor Revenue Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 7/28/2025

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 3,464	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 7,729
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 2,606	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 15,651
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 6,070	\$ 23,380



CTC Expense Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 28,500	\$ 271,973	\$ 300,473	\$ 152,711	\$ 441,154	\$ 593,865
Fringe Benefits	\$ 5,648	\$ 27,702	\$ 33,350	\$ 45,569	\$ 40,476	\$ 86,045
Services	\$ 20,862	\$ 27,385	\$ 48,247	\$ 84,899	\$ 53,858	\$ 138,757
Materials & Supplies Consumed	\$ 1,483	\$ 42,129	\$ 43,612	\$ 3,879	\$ 85,576	\$ 89,455
Utilities	\$ 1,674	\$ 1,385	\$ 3,059	\$ 2,673	\$ 1,752	\$ 4,425
Casualty & Liability	\$ 14,136	\$ 107,656	\$ 121,792	\$ 13,917	\$ 168,899	\$ 182,816
Taxes	\$ 108	\$ 8,235	\$ 8,343	\$ 110	\$ 4,634	\$ 4,744
Miscellaneous	\$ 1,762	\$ 40,780	\$ 42,542	\$ 12,338	\$ 4,255	\$ 16,593
Interest	\$ 14	\$ 0	\$ 14	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 78	\$ 0	\$ 78
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 100,940	\$ 100,940	\$ 0	\$ 102,700	\$ 102,700
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 1,092,403	N/A	\$ 1,092,403	\$ 925,522	N/A	\$ 925,522
Total - Expense Sources	\$ 1,166,590	\$ 628,185	\$ 1,794,775	\$ 1,241,696	\$ 903,304	\$ 2,145,000



Coordination Contractor Expense Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/11/2025

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 108,895	\$ 59,614
Fringe Benefits	\$ 2,000	\$ 61
Services	\$ 26,237	\$ 30,285
Materials & Supplies Consumed	\$ 25,689	\$ 26,302
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 38,281	\$ 38,287
Taxes	\$ 8,235	\$ 4,472
Miscellaneous	\$ 253	\$ 1,109
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 100,940	\$ 97,058
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 310,530	\$ 257,188



Coordination Contractor Expense Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/18/2025

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 26,805	\$ 35,955
Fringe Benefits	\$ 4,088	\$ 5,483
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 13,442	\$ 27,367
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 9,621	\$ 37,453
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 5,642
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 53,956	\$ 111,900



Coordination Contractor Expense Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 8/14/2025

Coordination Contractor: ARC of the Treasure Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 133,561	\$ 333,446
Fringe Benefits	\$ 20,804	\$ 31,754
Services	\$ 0	\$ 19,629
Materials & Supplies Consumed	\$ 2,404	\$ 30,040
Utilities	\$ 1,385	\$ 1,752
Casualty & Liability	\$ 58,948	\$ 90,907
Taxes	\$ 0	\$ 162
Miscellaneous	\$ 40,527	\$ 3,146
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 257,629	\$ 510,836



Coordination Contractor Expense Sources

County: Martin

CTC Status: Complete

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2024 - 06/30/2025

Upload Date: 7/28/2025

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 2,712	\$ 12,139
Fringe Benefits	\$ 810	\$ 3,178
Services	\$ 1,148	\$ 3,944
Materials & Supplies Consumed	\$ 594	\$ 1,867
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 806	\$ 2,252
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 6,070	\$ 23,380

County: Martin
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	1,350



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	61,610	63,043	72,258
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	61,610	63,043	72,258

Passenger Trips By Trip Purpose			
Medical	17,350	19,544	20,246
Employment	2,480	7,148	6,376
Ed/Train/DayCare	32,031	30,970	33,669
Nutritional	1,008	1,369	1,753
Life-Sustaining/Other	8,741	4,012	10,214
TOTAL TRIPS	61,610	63,043	72,258

Passenger Trips By Revenue Source			
CTD	22,215	22,027	15,945
AHCA	0	0	0
APD	25,185	21,577	35,648
DOEA	0	0	0
DOE	0	0	0
Other	14,210	19,439	20,665
TOTAL TRIPS	61,610	63,043	72,258

Trips by Provider Type			
CTC	0	0	0
Transportation Operator	22,215	28,972	26,248
Coordination Contractor	39,395	34,071	46,010
TOTAL TRIPS	61,610	63,043	72,258

Vehicle Data	2023	2024	2025
Vehicle Miles	356,534	397,816	413,509
Roadcalls	4	2	3
Accidents	0	0	0
Vehicles	52	49	85
Drivers	108	108	123

Financial and General Data			
Expenses	\$1,664,541	\$2,145,000	\$1,794,775
Revenues	\$1,219,083	\$1,481,725	\$1,855,790
Commendations	38	35	32
Complaints	27	22	18
Passenger No-Shows	343	411	381
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	89,134	198,908	137,836
Avg. Trips per Passenger	53.81	54.07	53.52
Cost per Trip	\$27.02	\$34.02	\$24.84
Cost per Paratransit Trip	\$27.02	\$34.02	\$24.84
Cost per Total Mile	\$4.67	\$5.39	\$4.34
Cost per Paratransit Mile	\$4.67	\$5.39	\$4.34



**LOCAL COORDINATING BOARD (LCB-TD) MEETING
AGENDA ITEM SUMMARY**

MEETING DATE: December 8, 2025	DUE DATE: December 1, 2025	UPWP#: 6
WORDING: COMMUNITY TRANSPORTATION COORDINATOR (CTC) COORDINATION CONTRACTS		
REQUESTED BY: Commission for Transportation Disadvantaged (CTD)	PREPARED BY: Lucine Martens / Beth Beltran	DOCUMENT(S) REQUIRING ACTION: Community Transportation Coordinator (CTC) Coordination Contracts

BACKGROUND

A Coordination Contract as defined by Chapter 41-2 is a written contract between the Community Transportation Coordinator (CTC) and an agency who receives Transportation Disadvantaged funds and performs some, if not all, of its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective, and more efficient service from a total system perspective.

ISSUES

Martin County Transit (MCT), a division of Senior Resource Association, is structured as a complete brokerage. Chris Stephenson with MCT will present current contracts for all four (4) agencies that MCT is in a coordinated contract agreement. The Council on Aging of Martin County (The Kane Center), Helping People Succeed, ARC of the Treasure Coast, and the Council on Aging of St. Lucie County are in coordinated contract agreements with MCT.

RECOMMENDED ACTION

- a. Approve the CTC Coordination Contracts Extensions.
- b. Approve the CTC Coordination Contracts Extensions, with comments.

ATTACHMENTS

- a. The Council on Aging of Martin County (The Kane Center) Contract Extension
- b. Helping People Succeed Coordination Contract Extension
- c. The ARC of the Treasure Coast Coordination Contract Extension
- d. The Council on Aging of St. Lucie County Coordination Contract Extension

**AGREEMENT
EXTENSION &
AMMENDMENT**

THIS AGREEMENT between the Senior Resource Association. Inc, the COMMUNITIY TRANSPORTATION COORDINATOR, hereafter referred to as the "Coordinator" and the Kane Center hereafter referred to as the "Vendor." to serve the transportation disadvantaged populations for the community that includes the entire area of Martin County, and

WITNESSETH

WHEREAS, the Coordinator and the vendor entered into an Agreement in July of 2023

Said Agreement is set to expire June 30, 2025

WHEREAS, both parties desire to extend and continue said Agreement, it is agreed that said Agreement is extended and **shall now expire on June 30, 2028.**

EXCEPT as hereby modified, amended, or changed, all other terms of the Agreement shall remain in full force and effect.

VENDOR: The Kane Center

Signature Crystal Collier

Title: Director of Adult day Health services

COMMUNITY TRANSPORTATION COORDINATOR

BY: [Signature]

TITLE: CEO

Local Coordinating Board

AGREEMENT EXTENSION

THIS AGREEMENT, entered into this 30th day of June, 2023 between the Senior Resource Association, Inc, the COMMUNITY TRANSPORTATION COORDINATOR, hereafter referred to as the "Coordinator" and Helping People Succeed hereafter referred to as the "Vendor." to serve the transportation disadvantaged populations for the community that includes the entire area of Martin County, and

WITNESSETH:

WHEREAS, the Coordinator and the vendor entered into an Agreement effective July 1st, 2020, and

Said Agreement expires on June 30, 2023.

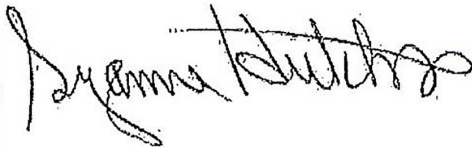
WHEREAS, both parties desire to extend and continue said Agreement, it is agreed that said Agreement is extended and **shall now expire on June 30, 2026.**

EXCEPT as hereby modified, amended, or changed, all other terms of the Agreement dated July 1st, 2020, shall remain in full force and effect.

VENDOR: Helping People Succeed

Print Name: Suzanne Hutcheson, CEO

Signature:



COMMUNITY TRANSPORTATION COORDINATOR

BY: 

TITLE: CEO

Local Coordinating Board

**AGREEMENT
EXTENSION &
AMMENDMENT**

THIS AGREEMENT between the Senior Resource Association. Inc, the COMMUNITIY TRANSPORTATION COORDINATOR, hereafter referred to as the "Coordinator" and ARC of The Treasure Coast hereafter referred to as the "Vendor." to serve the transportation disadvantaged populations for the community that includes the entire area of Martin County, and

WITNESSETH

WHEREAS, the Coordinator and the vendor entered into an Agreement in July of 2023

Said Agreement is set to expire June 30, 2025

WHEREAS, both parties desire to extend and continue said Agreement, it is agreed that said Agreement is extended and **shall now expire on June 30, 2028.**

EXCEPT as hereby modified, amended, or changed, all other terms of the Agreement shall remain in full force and effect.

VENDOR: ARC of The Treasure Coast

Print Name: KEITH W. MUNIZ

Signature: 

COMMUNITY TRANSPORTATION COORDINATOR

BY: 

TITLE: CEO

Local Coordinating Board

**AGREEMENT
EXTENSION &
AMMENDMENT**

THIS AGREEMENT between the Senior Resource Association. Inc, the COMMUNITIY TRANSPORTATION COORDINATOR, hereafter referred to as the "Coordinator" and the Council on Aging of St. Lucie County hereafter referred to as the "Vendor." to serve the transportation disadvantaged populations for the community that includes the entire area of Martin County, and

WITNESSETH

WHEREAS, the Coordinator and the vendor entered into an Agreement in July of 2023


Said Agreement is set to expire June 30, 2025

WHEREAS, both parties desire to extend and continue said Agreement, it is agreed that said Agreement is extended and **shall now expire on June 30, 2028.**

EXCEPT as hereby modified, amended, or changed, all other terms of the Agreement shall remain in full force and effect.

Council on Aging of St. Lucie, Inc.

Senior Resource Association, Inc.

Signature: 

Karen Deigl

Signature: 

Title: President/CEO

Title: CEO/President

Local Coordinating Board