



**MARTIN METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD FOR THE TRANSPORTATION  
DISADVANTAGED (LCB-TD) MEETING**

Martin County Board of County Commission Chambers  
2401 SE Monterey Road, Stuart, FL 34996

[www.martinmpo.com](http://www.martinmpo.com)

(772) 221-1498

**Monday, December 5, 2022 @ 10:00 AM**

**AGENDA**

<b><u>ITEM</u></b>	<b><u>ACTION</u></b>
<b>1. CALL TO ORDER – 10:00 A.M.</b>	
<b>2. ROLL CALL</b>	
<b>3. APPROVE AGENDA</b>	<b>APPROVE</b>
<b>4. APPROVE MINUTES (PDF PG. 3)</b> <ul style="list-style-type: none"><li>• Public Workshop Meeting Minutes – September 12, 2022</li><li>• Regular Meeting Minutes – September 12, 2022</li></ul>	<b>APPROVE</b>
<b>5. COMMENTS FROM THE PUBLIC</b> (PLEASE LIMIT YOUR COMMENTS TO THREE MINUTES, COMPLETE CARD TO COMMENT)	
<b>6. AGENDA ITEMS</b>	
<b>A. QUARTERLY PERFORMANCE REPORTS (PDF PG. 10)</b>	<b>APPROVE</b>
<b>B. ANNUAL OPERATING REPORT (AOR) (PDF PG. 17)</b>	<b>APPROVE</b>
<b>C. COMMUNITY TRANSPORTATION COORDINATOR (CTC) COORDINATION CONTRACTS (PDF PG. 49)</b>	<b>APPROVE</b>
<b>D. COMMUNITY TRANSPORTATION COORDINATOR (CTC) EVALUATION (PDF PG. 56)</b>	<b>INFORMATION</b>
<b>7. COMMENTS FROM COMMITTEE MEMBERS</b>	
<b>8. NOTES</b> <ul style="list-style-type: none"><li>• GOOD NEWS! Update - Senior Resource Association (SRA) will present to the Martin County BOCC at the December 13, BOCC Meeting. SRA will present on the positive outcomes from the Innovative Service (ISD) Grant Program in Martin County.</li></ul>	

## **9. NEXT MEETINGS**

- March 6, 2023 (Commission Chambers, Administration Bldg.)

## **10. ADJOURN**

The Martin MPO solicits public participation without regard to race, color, national origin, age, sex, religion, disability or family status. Persons who require special accommodations under the American with Disabilities Act or persons who require language translation services (free of charge) should contact Ricardo Vazquez, Senior Planner (Title VI/Non-discrimination Contact) at (772) 223-7983 or [rvazquez@martin.fl.us](mailto:rvazquez@martin.fl.us) in advance of the meeting. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

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**Monday, September 12, 2022 at 9:30 A.M.  
WORKSHOP MINUTES**

1. **CALL TO ORDER** – The Local Coordinating Board for the Transportation Disadvantaged (LCB-TD) Public Workshop of September 12, 2022, was called to order at 9:30 A.M. by Robert McPartlan, Vice Chair.

2. **ROLL CALL**

**Members in Attendance:**

Robert McPartlan, Vice Chair, Department of Children & Families Services  
Phyl Weaver, Representative for Persons over 60  
Michael Northcutt, Florida Department of Veteran's Affairs  
Angel Young, Florida Division of Vocational Rehab  
Dalia Dillon, Department of Elder Affairs  
Michelle Miller, Representative for the Economically Disadvantaged (FACA)  
Marie Dorismond, Florida Department of Transportation  
Joe Azevedo, Martin County Career Center  
Ashman Beecher, Martin County Transit  
Milory Senate, Agency for Persons with Disabilities

**Excused Members:**

Kim Thorne, Representing Public Education Community

**Members Not In Attendance:**

Gayle McArdle, Representative for Persons with Disabilities  
Monique Coleman, Representative for Children At-Risk  
Mary Jo Pirone, Citizen's Advocate/Rider Rep

**Staff in Attendance:**

Beth Beltran, MPO Administrator  
Ricardo Vazquez, Senior Planner  
Joy Puerta, Planner  
Lucine Martens, Planner  
Alor Cadorna, Administrative Assistant

**Others in Attendance:**

Chris Stephenson, Senior Resource Association  
Holly Seeton, Senior Resource Association

Robert Driscoll, St. Lucie Council on Aging  
Melody Hearn, Family Care Council, Area 15

**A quorum was present for the meeting.**

### **3. COMMENTS FROM THE PUBLIC**

Melody Hearn from the Family Care Council, Area 15, came forward to give an overview about the Medicaid Waiver and how it is underfunded. As of now, they have 22,000 individuals on the waitlist and counting who have intellectual and developmental disabilities. The Medicaid Waiver is designed to give these individuals the right to have community services to live in their family home or in a group home. Melody Hearn also explained that Family Care Council will be having an Information Session on September 19, 2022, in Port St Lucie. She provided a promotional flyer for this event that will educate the community, providers, and families.

### **4. AGENDA ITEMS**

#### **A. ANNUAL PUBLIC WORKSHOP**

Lucine Martens, Planner, explained that per Florida Statutes Chapter 427, LCB-TDs are required to hold an annual workshop. She introduced the annual public workshop to allow all interested citizens the opportunity to provide input.

No public comments.

#### **B. LCB-TD MEMBER TRAINING**

Lucine Martens explained that the CTD (Florida Commission for the Transportation Disadvantaged) requires the Designated Official Planning Agency (DOPA), Martin MPO to conduct an Annual Public Workshop. Lucine Martens conducted member training as it relates to the roles and responsibilities of the Local Coordinating Board for the Transportation Disadvantaged. The training included Sunshine Law, code of ethics, and public records law.

Chris Stephenson came forward and clarified the income status percent of poverty level and eligibility criteria.

### **5. COMMENTS FROM BOARD MEMBERS**

Robert McPartlan inquired if there was any trouble filling the open seats for the board. Lucine Martens stated that by December 2022, when Martin County and the Local municipalities do their respective reorganization, an LCB-TD Chair will be appointed, who will be an local elected official.

**6. ADJOURN 9:52 A.M.**

**Prepared by:**

\_\_\_\_\_  
Lourmelozza Cadorna, Administrative Assistant

\_\_\_\_\_  
Date

**Approved by:**

\_\_\_\_\_  
Merritt Matheson, Chair

\_\_\_\_\_  
Date

DRAFT

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**Monday, September 12, 2022 at 10:00 A.M.**

**MINUTES**

**1. CALL TO ORDER** – The Local Coordinating Board for the Transportation Disadvantaged (LCB-TD) meeting of September 12, 2022, was called to order at 9:59 A.M. by Robert McPartlan, Vice Chair.

**2. ROLL CALL**

**Members in Attendance:**

Robert McPartlan, Vice Chair, Department of Children & Families Services  
Phyl Weaver, Representative for Persons over 60  
Michael Northcutt, Florida Department of Veteran's Affairs  
Angel Young, Florida Division of Vocational Rehab  
Dalia Dillon, Department of Elder Affairs  
Michelle Miller, Representative for the Economically Disadvantaged (FACA)  
Marie Dorismond, Florida Department of Transportation  
Joe Azevedo, Martin County Career Center  
Ashman Beecher, Martin County Transit  
Milory Senate, Agency for Persons with Disabilities

**Excused Members:**

Kim Thorne, Representing Public Education Community

**Members Not In Attendance:**

Gayle McArdle, Representative for Persons with Disabilities  
Monique Coleman, Representative for Children At-Risk  
Mary Jo Pirone, Citizen's Advocate/Rider Rep

**Staff in Attendance:**

Beth Beltran, MPO Administrator  
Ricardo Vazquez, Senior Planner  
Joy Puerta, Planner  
Lucine Martens, Planner  
Alor Cadorna, Administrative Assistant

**Others in Attendance:**

Chris Stephenson, Senior Resource Association  
Holly Seeton, Senior Resource Association

Robert Driscoll, St. Lucie Council on Aging  
Melody Hearn, Family Care Council Florida, Area 15

**A quorum was present for the meeting.**

### **3. APPROVE AGENDA**

**A motion was made by Phyl Weaver to approve the Agenda as presented. A second was provided by Michelle Miller. The motion passed unanimously.**

### **4. APPROVE MINUTES**

- Regular Meeting Minutes – June 6, 2022

**A motion was made by Phyl Weaver to approve the Regular Meeting Minutes of June 6, 2022. A second was provided by Ashman Beecher, the motion passed unanimously.**

### **5. COMMENTS FROM THE PUBLIC - None**

### **6. AGENDA ITEMS**

#### **A. QUARTERLY PERFORMANCE REPORT**

Lucine Martens introduced Mr. Chris Stephenson of the Senior Resource Association (SRA) who gave an overview of the Quarterly Performance report. He provided the CTC Performance Report for FY21/22 and the CTC Performance Report for the first month of FY22/23.

Bob McPartlan inquired about the scheduling languages to see if Spanish is available to those who call to schedule a trip. Chris Stephenson stated that they have the capability in Spanish and Haitian- Creole languages. Chris Stephenson mentioned the good news that the Florida Commission for Transportation Disadvantaged (CTD) awarded SRA with the Innovative Service and Development (ISD) Grant for Martin County effective August 16, 2022.

Michelle Miller inquired as to whether SRA will get new equipment and new drivers to support those additional rides. Chris Stephenson stated that they increased their vendors from four to six to support those additional rides and have plans in place to make sure they can handle the increase in trip volume.

Bob McPartlan and Phyl Weaver expressed the desire to have one of the county commissioners be on the LCB-TD board. Beth Beltran took this under consideration and stated that she would certainly communicate to the MPO Board members that the LCB-TD members would like this to be considered when selecting a new LCB-TD Chair.

**A motion was made by Phyl Weaver to approve the Quarterly Performance Report. A second was provided by Dalia Dillon, the motion passed unanimously.**

## **B. LCB-TD MEMBER INTRODUCTIONS**

Lucine Martens, Planner asked that all the LCB-TD members to introduce themselves to each other and give a brief explanation of who they work for or represent, so that the members can become familiar with who is on the Board. Each member introduced themselves and how they best represent the Board.

## **C. TRANSPORTATION DISADVANTAGE (CTD) TRAINING WORKSHOP & EXPO**

Lucine Martens stated that herself, Beth Beltran, and Ash Beecher of Martin County Transit (MARTY) attended the Florida Commission for The Transportation Disadvantaged (CTD) Training Workshop & Expo on August 30-31, 2022. The workshop provided toolkits to enhance and strengthen our planning efforts for the TD population in Martin County and in coordination with the CTD, CTC (SRA) and LCB-TD members.

Beth Beltran mentioned that at the CTD Training Workshop and Expo, the Florida Commission for the Transportation Disadvantaged recognized the Martin Metropolitan Planning Organization (MPO) as the **2022 Planning Agency of the Year**. Also, the Senior Resource Association (SRA) was recognized as the **2022 Urban Community Transportation Coordinator**.

Bob McPartlan expressed the desire to have awards for driver of the quarter and driver of the year because it is important to recognize their hard work and dedication. Beth Beltran explained that all the rides are contracted by the vendors and Chris Stephenson added that they will put a process in place to recognize the drivers of the vendors to show the appreciation of the work they do.

Joe Azevedo with the Martin County Career Center inquired if there was a lack of drivers or retention so they can provide some guidance on how to retain drivers and attract new drivers. Lucine Martens stated there may be a way with public outreach to make this career path option attractive and to target it as a vocation to be a transit driver then maybe it will attract more people.

Ashman Beecher with MARTY mentioned each year they are required to go to the Martin County Board of County Commissioners (BOCC) to do an amendment to the on-rolling support services contract to increase the MARTY Contractor's (MTM) amount which gives them the capability to give the operators a raise.

## **7. COMMENTS FROM COMMITTEE MEMBERS - None**



## 8. NOTES

Beth Beltran mentioned that now that the Innovative Services and Development Grant has been approved, MPO staff is starting to do the public outreach and marketing. Also, working with SRA marketing person to get the word out and it will be incorporated in MCTV broadcasts.

## 9. NEXT MEETING

- December 5, 2022, at 10:00 am (Commission Chambers, Administration Bldg.)

## 10. ADJOURN 10:46 A.M.

**Prepared by:**

\_\_\_\_\_  
Lourmelozza Cadorna, Administrative Assistant

\_\_\_\_\_  
Date

**Approved by:**

\_\_\_\_\_  
Merritt Matheson, Chair

\_\_\_\_\_  
Date

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**MARTIN METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD (LCB-TD) MEETING  
AGENDA ITEM SUMMARY**

<b>MEETING DATE:</b> December 5, 2022	<b>DUE DATE:</b> November 28, 2022	<b>UPWP#:</b> 6
<b>WORDING:</b> QUARTERLY PERFORMANCE REPORTS		
<b>REQUESTED BY:</b> Commission for Transportation Disadvantaged (CTD)	<b>PREPARED BY:</b> Lucine Martens / Beth Beltran	<b>DOCUMENT(S) REQUIRING ACTION:</b> CTC Quarterly Performance Report

**BACKGROUND**

Senior Resource Association (SRA), the Community Transportation Coordinator (CTC), is required to provide the LCB-TD with a performance report.

**ISSUES**

Chris Stephenson with SRA will provide the CTC Performance Report for the period covering July 1, 2022, through October 31, 2022, at the December 5, 2022, LCB-TD Meeting for review and approval.

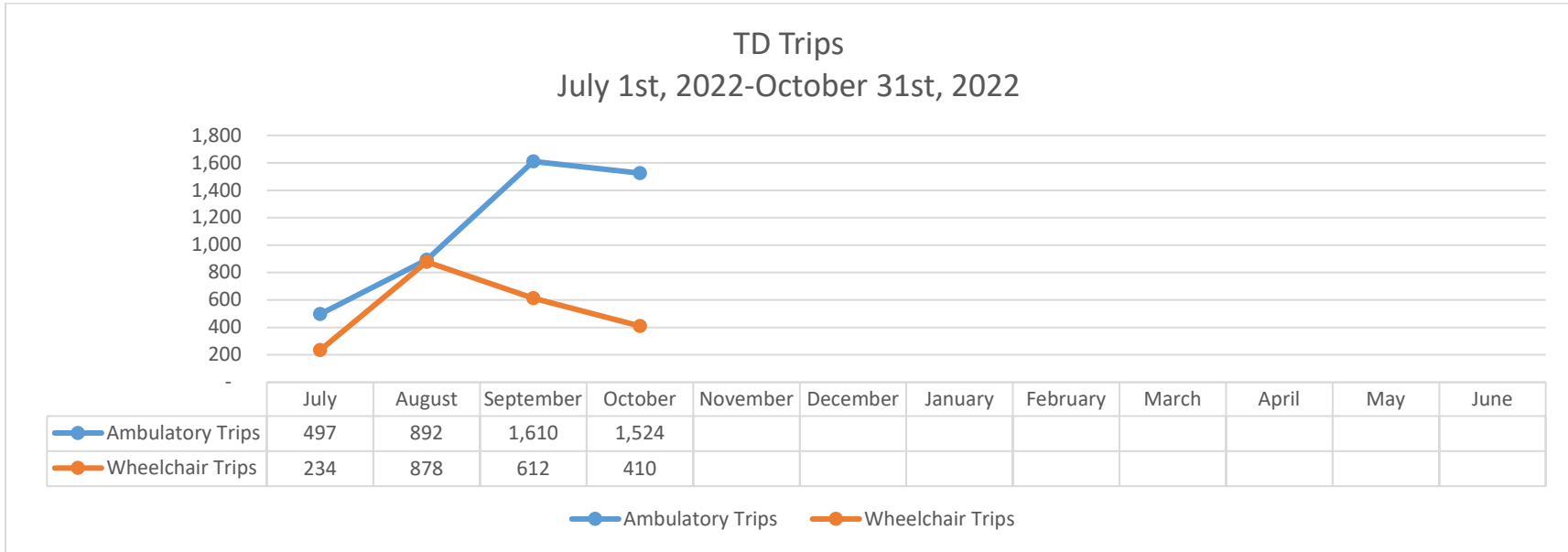
**RECOMMENDED ACTION**

- a. Approve the CTC Performance Report for the period covering July 1, 2022, through October 31, 2022.
- b. Provide direction.

**ATTACHMENTS**

CTC Performance Report for the period covering July 1, 2022, through October 31, 2022.

**Martin Community Coach  
CTC Status Report  
FY 2022/2023**



The Trip and Equipment Grant funded 6,657 trips for the county’s TD population during the first four months of the 2022-2023 fiscal year.

- 4,523 ambulatory trips
- 2,134 wheelchair trips

SRA is on pace to hit 24,800 trips this fiscal year. A ridership record for Martin County!

Last year we did 10,015 trips all year

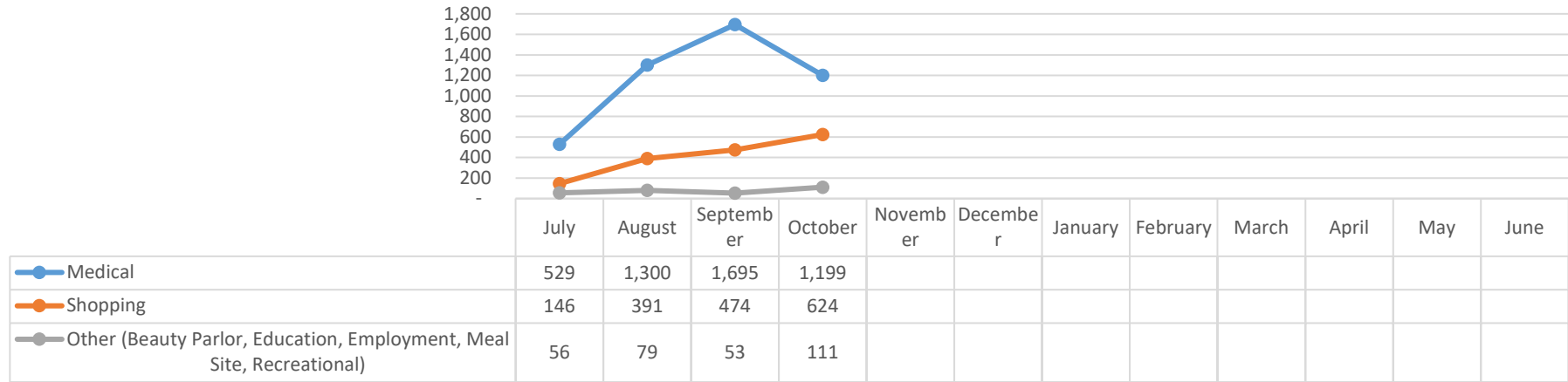
100% of the available Trip and Equipment grant dollars were spent.

81% of the available ISD grant dollars were spent

The grant was not made available until the middle of August, 2022

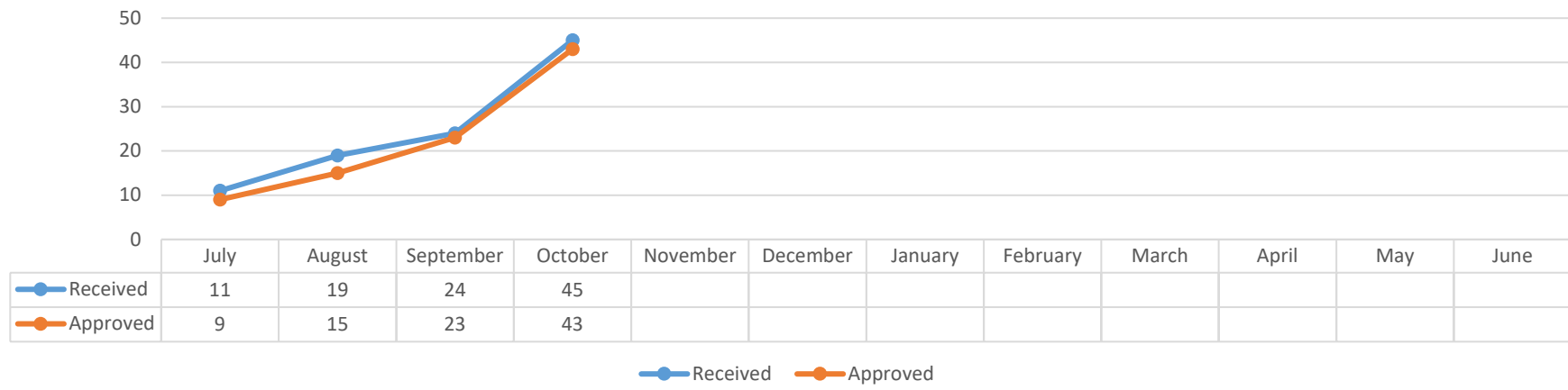
**Martin Community Coach  
CTC Status Report  
FY 2022/2023**

**Martin Community Coach Trip Purpose  
July 1st, 2022-October 31st, 2022**



**Transportation Applications**

**Transportation Applications  
July 1st, 2022-October 31st, 2022**



SRA has received 99 applications and approved 90 applications.

**Martin Community Coach  
CTC Status Report  
FY 2022/2023  
System Information**

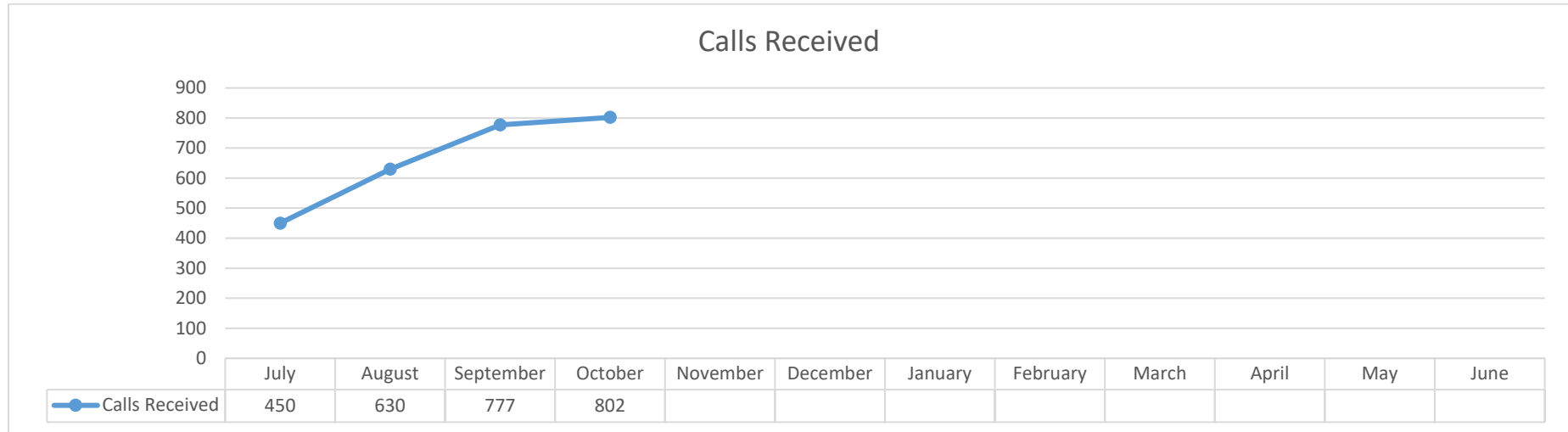
Unduplicated Head Count: 389

Average Age of TD Passenger: 78

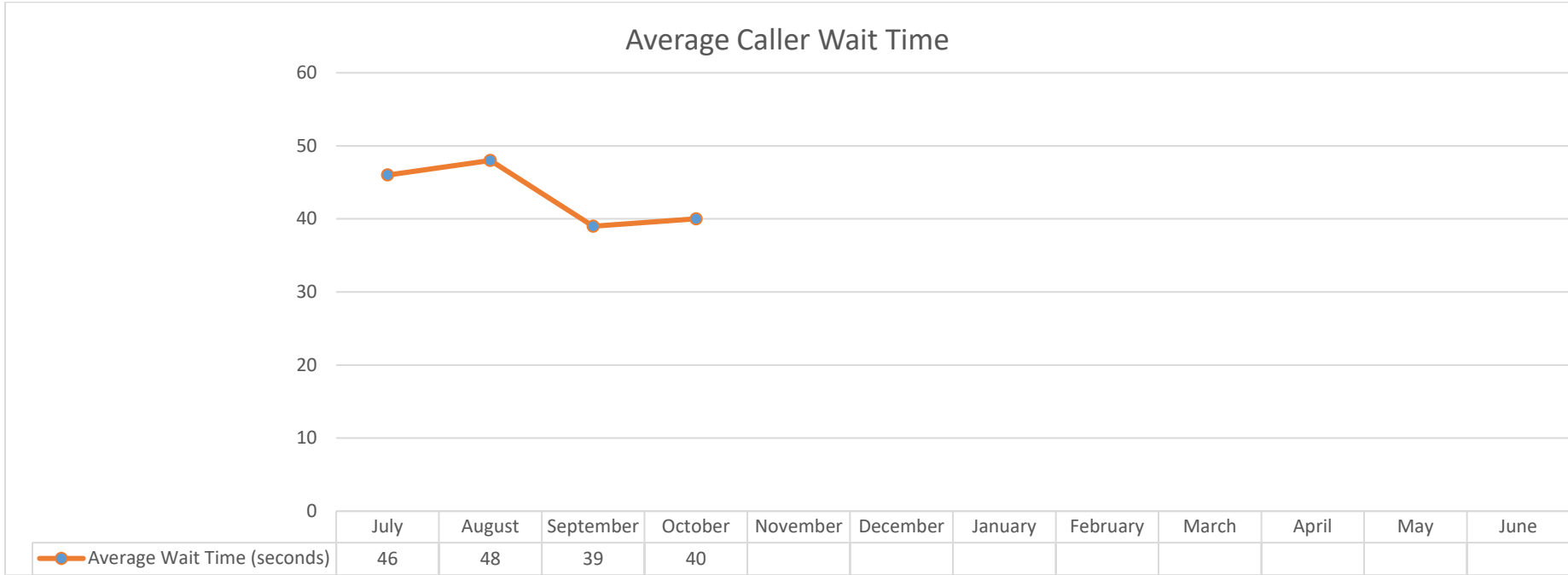
Number of Transportation Vendors Used: 5

<b>Vendor Name</b>	<b>Days Available to Work</b>
ARC of Martin County	Monday-Friday (2 drivers)
A Martin Transportation	Saturdays
St. Lucie County Council on Aging	Monday-Saturday
Round the Clock Transportation	Saturdays (1 driver)
Ultimate Comfort Transportation	Monday-Saturday

**Phone Information**



**Martin Community Coach  
CTC Status Report  
FY 2022/2023**



**Complaints**

Complaints Received Year-To-Date: 3

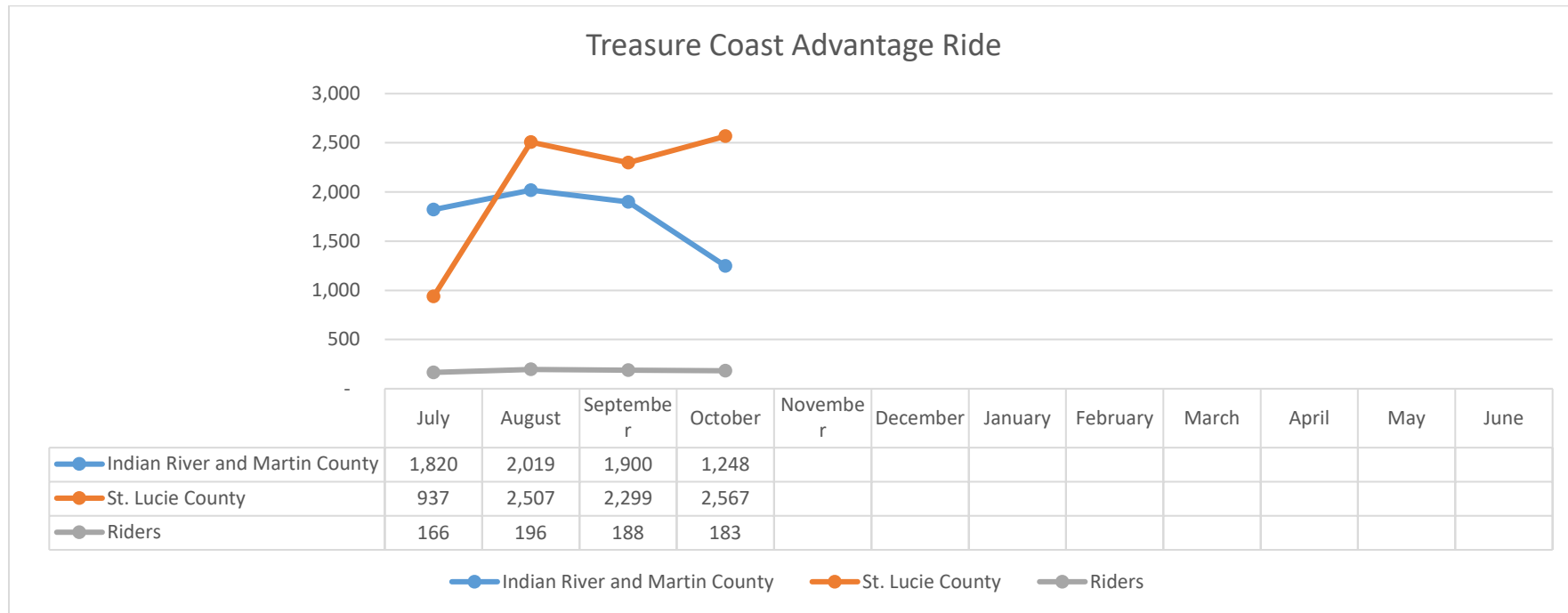
No Shows by Vendors Year-To-Date: 1

No Shows by Passengers Year-To-Date: 83 (less than 1 a day)

**Martin Community Coach  
CTC Status Report  
FY 2022/2023**

**Florida Developmental Disabilities Council Mobility Grant**

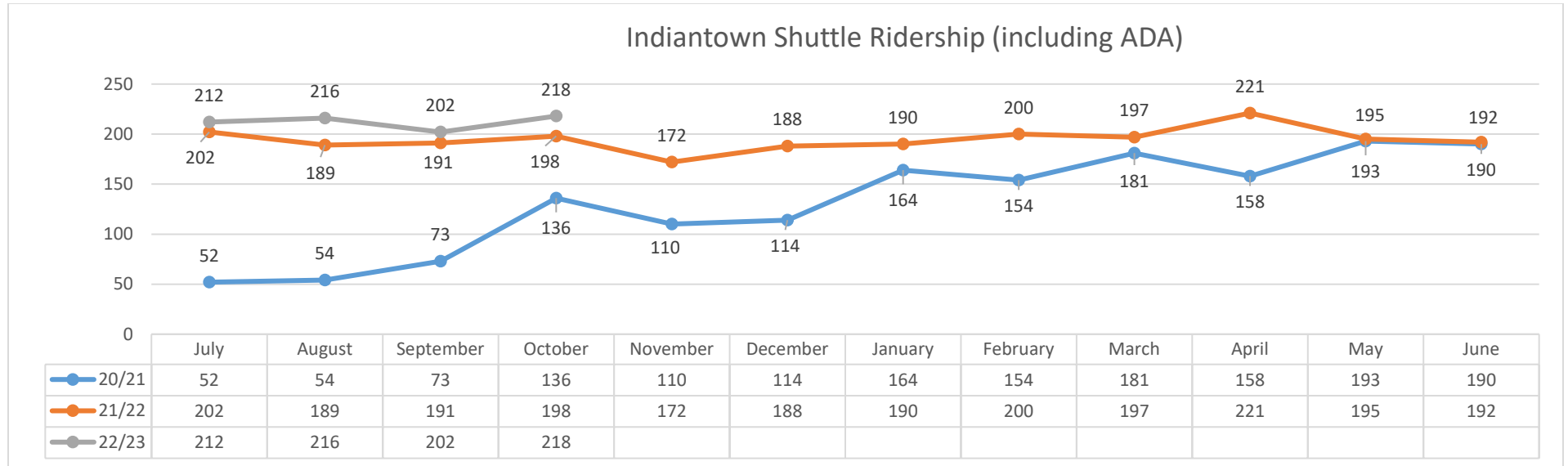
In August, 2020 SRA was approached by staff from the Florida Developmental Disabilities Council (FDDC) and tasked with putting together a pilot program to help individuals with developmental disabilities have access to more mobility options. This pilot program began October 1<sup>st</sup>, 2020 and will continue until at least June 30, 2023. The program serves all 4 counties along the Treasure Coast (Indian River, Martin, St. Lucie and Okeechobee). Anyone who has a developmental disability is eligible to book trips, and all trips are carried out by drivers with training specific for working with people with developmental disabilities.



**Martin Community Coach  
CTC Status Report  
FY 2022/2023**

**Indiantown Saturday Shuttle**

- The shuttle started the first Saturday in April, 2020
- The Village of Indiantown wrapped the bus on February 17<sup>th</sup>, 2021
- SRA received another 5310 grant for the third year of the program in 2022
  - The Village of Indiantown provides the local match dollars, approximately \$25,000/year
- Ridership this FY has been 848 passengers. This is a 9% increase







**MARTIN METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD (LCB-TD) MEETING  
AGENDA ITEM SUMMARY**

<b>MEETING DATE:</b> December 5, 2022	<b>DUE DATE:</b> November 28, 2022	<b>UPWP#:</b> 6
<b>WORDING:</b> ANNUAL OPERATING REPORT (AOR)		
<b>REQUESTED BY:</b> Commission for Transportation Disadvantaged (CTD)	<b>PREPARED BY:</b> Lucine Martens / Beth Beltran	<b>DOCUMENT(S) REQUIRING ACTION:</b> Community Transportation Coordinator (CTC) AOR

**BACKGROUND**

Pursuant to Chapter 427, Florida Statutes and 41-2.011(4) F.A.C, each Community Transportation Coordinator (CTC) is required to submit an Annual Operating Report (AOR) to the Florida Commission for the Transportation Disadvantaged (CTD). This report is used by the CTD for funding and reporting purposes on a statewide level.

**ISSUES**

Chris Stephenson with Senior Resource Association (SRA) has prepared the AOR, which shows the estimated number of trips (Operating Subsidy or Capital) for the period of July 1, 2021 to June 30, 2022. Mr. Stephenson will present the AOR at the December 5, 2022, LCB-TD meeting.

**RECOMMENDED ACTION**

- a. Review and approve the AOR

**ATTACHMENTS**

- a. CTC Annual Operating Report (includes Martin County Summary Report)



# CTC Organization

County: Martin

CTC Status: Submitted

Fiscal Year: 7/1/2021 - 6/30/2022

CTD Status: Under Review

Date Initiated: 7/25/2022

**CTC Organization Name:** Senior Resource Association, Inc.

**Address:** 694 14th Street

**City:** Vero Beach

**State:** FL

**Zip Code:** 32960

**Organization Type:** Private Non Profit

**Network Type:** Complete Brokerage

**Operating Environment:** Urban

**Transportation Operators:** Yes

**Number of Transportation Operators:** 5

**Coordination Contractors:** Yes

**Number of Coordination Contractors:** 4

**Provide Out of County Trips:** Yes

**Local Coordinating Board (LCB) Chairperson:** MERRITT MATHESON

**CTC Contact:** Karen Deigl

**CTC Contact Title:** CEO/President

**CTC Contact Email:** kdeigl@sramail.org

**Phone:** (772) 569-0111

## CTC Certification

I, Karen Deigl, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_

## LCB Certification

I, MERRITT MATHESON, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 7/1/2021 - 6/30/2022

**Upload Date:** 8/18/2022

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**Coordination Contractor Name:** The Council on Aging of Martin County Inc  
**Address:** 900 SE Salerno Road  
**City:** Stuart  
**State:** FL  
**Zip Code:** 34997  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** Senior citizens through our Adult Day Health Care Program  
**Contact Person:** Phyllis Brown  
**Contact Title:** Adult Day Health Services Director  
**Contact Email:** pbrown@kanecenter.org  
**Phone:** (772) 223-7843

### Coordination Contractor Certification

By submission of this form, I, Phyllis Brown, as the authorized representative of The Council on Aging of Martin County Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 7/1/2021 - 6/30/2022

**Upload Date:** 8/15/2022

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**Coordination Contractor Name:** Helping People Succeed  
**Address:** 1601 NE Braille Place  
**City:** Jensen Beach  
**State:** FL  
**Zip Code:** 34957  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** Yes  
**Who Do You Serve:** Adults with Disabilities  
**Contact Person:** Shannon Wilson  
**Contact Title:** Director of Successful Futures  
**Contact Email:** swilson@hpsfl.org  
**Phone:** (772) 320-0832

### Coordination Contractor Certification

By submission of this form, I, Shannon Wilson, as the authorized representative of Helping People Succeed, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



# Organization – Coordination Contractor

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 7/1/2021 - 6/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor Name:** ARC of Martin County  
**Address:** 2001 S Kanner Highway  
**City:** Stuart  
**State:** FL  
**Zip Code:** 34994  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** Yes  
**Who Do You Serve:** Children and Adults with intellectual and Developmental Disabilities  
**Contact Person:** Keith Muniz  
**Contact Title:** President/Chief Executive Officer  
**Contact Email:** kmuniz@arcmc.org  
**Phone:** (772) 283-2525

## Coordination Contractor Certification

By submission of this form, I, Keith Muniz, as the authorized representative of ARC of Martin County , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 7/1/2021 - 6/30/2022

**Upload Date:** 7/26/2022

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**Coordination Contractor Name:** Council on Aging of St. Lucie Inc.  
**Address:** 2501 SW Bayshore Blvd  
**City:** Port St. Lucie  
**State:** FL  
**Zip Code:** 34984  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** Yes  
**Who Do You Serve:** Seniors, Disabled, Transportation Disadvantaged  
**Contact Person:** Darrell Drummond  
**Contact Title:** President CEO  
**Contact Email:** Ddrummond@coasl.com  
**Phone:** (772) 336-8608

### Coordination Contractor Certification

By submission of this form, I, Darrell Drummond, as the authorized representative of Council on Aging of St. Lucie Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



# CTC Trips

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	7,662	29,678	37,340	12,260	33,712	45,972
Non-Ambulatory	2,353	6,606	8,959	4,683	6,330	11,013
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>10,015</b>	<b>36,284</b>	<b>46,299</b>	<b>16,943</b>	<b>40,042</b>	<b>56,985</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	10,015	N/A	10,015	16,943	N/A	16,943
<b>Total - Contracted Transportation Operator Trips</b>	<b>10,015</b>	<b>0</b>	<b>10,015</b>	<b>16,943</b>	<b>0</b>	<b>16,943</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	22,838	22,838	0	24,230	24,230
Comm for the Transportation Disadvantaged (CTD)	10,015	N/A	10,015	16,943	N/A	16,943
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	18	18	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	0	483	483	0	0	0
Local Non-Government	0	7,565	7,565	0	15,812	15,812
Other Federal & State Programs	0	5,380	5,380	0	0	0
<b>Total - Revenue Source</b>	<b>10,015</b>	<b>36,284</b>	<b>46,299</b>	<b>16,943</b>	<b>40,042</b>	<b>56,985</b>



## CTC Trips (cont'd)

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource  
Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	8,015	6,200	14,215	14,401	5,544	19,945
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	1,883	29,333	31,216	2,439	34,498	36,937
Low Income	117	483	600	103	0	103
Other	0	268	268	0	0	0
<b>Total - Passenger Type</b>	<b>10,015</b>	<b>36,284</b>	<b>46,299</b>	<b>16,943</b>	<b>40,042</b>	<b>56,985</b>
<b>Trip Purpose - One Way</b>						
Medical	6,009	1,220	7,229	9,471	441	9,912
Employment	400	1,580	1,980	787	200	987
Education/Training/Daycare	190	30,622	30,812	505	39,401	39,906
Nutritional	112	0	112	273	0	273
Life-Sustaining/Other	3,304	2,862	6,166	5,907	0	5,907
<b>Total - Trip Purpose</b>	<b>10,015</b>	<b>36,284</b>	<b>46,299</b>	<b>16,943</b>	<b>40,042</b>	<b>56,985</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	283	431	714	265	209	474
<b>Total - UDPHC</b>	<b>283</b>	<b>431</b>	<b>714</b>	<b>265</b>	<b>209</b>	<b>474</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	94	N/A	94	8	N/A	8
No Shows	211	N/A	211	168	N/A	168
<b>Customer Feedback</b>						
Complaints	17	N/A	17	28	N/A	28
Commendations	11	N/A	11	19	N/A	19





**Transportation  
Disadvantaged**

# Coordination Contractor Trips

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/18/2022

**Coordination Contractor:** The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,200	5,544
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>6,200</b>	<b>5,544</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	820	5,544
Other Federal & State Programs	5,380	0
<b>Total - Revenue Source</b>	<b>6,200</b>	<b>5,544</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/18/2022

**Coordination Contractor:** The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	6,200	5,544
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>6,200</b>	<b>5,544</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	6,200	5,544
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>6,200</b>	<b>5,544</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	92	73
<b>Total - UDPHC</b>	<b>92</b>	<b>73</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/15/2022

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	4,986	1,342
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>4,986</b>	<b>1,342</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	4,288	1,020
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	698	322
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>4,986</b>	<b>1,342</b>



## Coordination Contractor Trips (cont'd)

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/15/2022

Coordination Contractor: Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,986	1,342
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>4,986</b>	<b>1,342</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,986	1,342
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>4,986</b>	<b>1,342</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	45	45
<b>Total - UDPHC</b>	<b>45</b>	<b>45</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/15/2022

Coordination Contractor: ARC of Martin County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	17,741	26,826
Non-Ambulatory	6,606	6,330
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>24,347</b>	<b>33,156</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	18,550	23,210
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	5,797	9,946
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>24,347</b>	<b>33,156</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor:** ARC of Martin County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	24,347	33,156
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>24,347</b>	<b>33,156</b>
<b>Trip Purpose - One Way</b>		
Medical	719	441
Employment	1,580	200
Education/Training/Daycare	19,436	32,515
Nutritional	0	0
Life-Sustaining/Other	2,612	0
<b>Total - Trip Purpose</b>	<b>24,347</b>	<b>33,156</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	113	91
<b>Total - UDPHC</b>	<b>113</b>	<b>91</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 7/26/2022

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	751	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>751</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	18	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	483	0
Local Non-Government	250	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>751</b>	<b>0</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 7/26/2022

**Coordination Contractor:** Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	483	0
Other	268	0
<b>Total - Passenger Type</b>	<b>751</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	501	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	250	0
<b>Total - Trip Purpose</b>	<b>751</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	181	0
<b>Total - UDPHC</b>	<b>181</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A





# CTC Vehicles & Drivers

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	74,269	197,892	272,161	142,581	181,963	324,544
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>74,269</b>	<b>197,892</b>	<b>272,161</b>	<b>142,581</b>	<b>181,963</b>	<b>324,544</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	2	4	6	4	1	5
Chargeable Accidents	0	0	0	0	0	0
<b>Vehicle Inventory</b>						
Total Number of Vehicles	19	34	53	75	26	101
Number of Wheelchair Accessible Vehicles	17	8	25	32	8	40
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	23	55	78	82	44	126
Number of Volunteer Drivers	0	0	0	0	0	0



**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/18/2022

**Coordination Contractor:** The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	34,413	33,212
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>34,413</b>	<b>33,212</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	1	1
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	5	5
Number of Wheelchair Accessible Vehicles	3	3
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	3	2
Number of Volunteer Drivers	0	0



**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor:** Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	48,188	36,554
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>48,188</b>	<b>36,554</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	0	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	6	6
Number of Volunteer Drivers	0	0



**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor:** ARC of Martin County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	108,233	112,197
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>108,233</b>	<b>112,197</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	21	18
Number of Wheelchair Accessible Vehicles	5	5
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	40	36
Number of Volunteer Drivers	0	0



**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 7/26/2022

**Coordination Contractor:** Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	7,058	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>7,058</b>	<b>0</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	3	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	5	0
Number of Wheelchair Accessible Vehicles	0	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	6	0
Number of Volunteer Drivers	0	0



# CTC Revenue Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 86,608	\$ 86,608	\$ 0	\$ 153,185	\$ 153,185
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 3,300	\$ 3,300	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 332,961	N/A	\$ 332,961	\$ 389,475	N/A	\$ 389,475
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 188,950	N/A	\$ 188,950
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 20,984	\$ 0	\$ 20,984	\$ 22,005	\$ 0	\$ 22,005
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 57,948	\$ 11,490	\$ 69,438	\$ 83,334	\$ 0	\$ 83,334
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 29,262	\$ 29,262	\$ 0	\$ 224,926	\$ 224,926
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 189,972	\$ 189,972	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 14,609	\$ 14,609	\$ 0	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 411,893</b>	<b>\$ 335,241</b>	<b>\$ 747,134</b>	<b>\$ 683,764</b>	<b>\$ 378,111</b>	<b>\$ 1,061,875</b>



# Coordination Contractor Revenue Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/18/2022

Coordination Contractor: The Council on Aging of Martin County Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 16,134	\$ 169,874
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 189,972	\$ 0
Other State Programs	\$ 14,609	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 220,715</b>	<b>\$ 169,874</b>



**Transportation  
Disadvantaged**

# Coordination Contractor Revenue Sources

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor:** Helping People Succeed

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 45,741	\$ 136,001
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 7,430	\$ 46,398
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 53,171</b>	<b>\$ 182,399</b>





# Coordination Contractor Revenue Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/15/2022

Coordination Contractor: ARC of Martin County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 40,867	\$ 17,184
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 3,697	\$ 8,654
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 44,564</b>	<b>\$ 25,838</b>



# Coordination Contractor Revenue Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 7/26/2022

Coordination Contractor: Council on Aging of St. Lucie Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 3,300	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 11,490	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 2,001	\$ 0
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 16,791</b>	<b>\$ 0</b>



# CTC Expense Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 67,882	\$ 111,383	\$ 179,265	\$ 154,836	\$ 99,277	\$ 254,113
Fringe Benefits	\$ 16,862	\$ 10,577	\$ 27,439	\$ 38,476	\$ 8,836	\$ 47,312
Services	\$ 16,288	\$ 26,061	\$ 42,349	\$ 54,616	\$ 14,408	\$ 69,024
Materials & Supplies Consumed	\$ 2,800	\$ 52,537	\$ 55,337	\$ 5,799	\$ 29,645	\$ 35,444
Utilities	\$ 2,340	\$ 1,275	\$ 3,615	\$ 4,633	\$ 1,369	\$ 6,002
Casualty & Liability	\$ 11,535	\$ 68,575	\$ 80,110	\$ 10,513	\$ 77,944	\$ 88,457
Taxes	\$ 108	\$ 3,174	\$ 3,282	\$ 0	\$ 2,459	\$ 2,459
Miscellaneous	\$ 4,005	\$ 3,416	\$ 7,421	\$ 7,142	\$ 211	\$ 7,353
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 156	\$ 0	\$ 156	\$ 204	\$ 0	\$ 204
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 73,242	\$ 73,242
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 64,889	\$ 64,889	\$ 0	\$ 65,578	\$ 65,578
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 293,849	N/A	\$ 293,849	\$ 357,473	N/A	\$ 357,473
<b>Total - Expense Sources</b>	<b>\$ 415,825</b>	<b>\$ 341,887</b>	<b>\$ 757,712</b>	<b>\$ 633,692</b>	<b>\$ 372,969</b>	<b>\$ 1,006,661</b>



**Transportation  
Disadvantaged**

# Coordination Contractor Expense Sources

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/18/2022

**Coordination Contractor:** The Council on Aging of Martin County Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 24,699	\$ 29,710
Fringe Benefits	\$ 262	\$ 2,207
Services	\$ 17,995	\$ 8,434
Materials & Supplies Consumed	\$ 19,253	\$ 11,524
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 37,319	\$ 39,072
Taxes	\$ 1,726	\$ 2,253
Miscellaneous	\$ 1,416	\$ 211
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 39,114
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 61,466	\$ 61,317
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 164,136</b>	<b>\$ 193,842</b>



# Coordination Contractor Expense Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/15/2022

Coordination Contractor: Helping People Succeed

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Expense Sources</b>		
Labor	\$ 31,200	\$ 26,000
Fringe Benefits	\$ 4,003	\$ 3,648
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 26,651	\$ 14,908
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 28,745	\$ 30,826
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 34,128
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 3,423	\$ 4,261
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 94,022</b>	<b>\$ 113,771</b>



**Transportation  
Disadvantaged**

# Coordination Contractor Expense Sources

**County:** Martin

**CTC Status:** Submitted

**CTC Organization:** Senior Resource Association, Inc.

**Fiscal Year:** 07/01/2021 - 06/30/2022

**Upload Date:** 8/15/2022

**Coordination Contractor:** ARC of Martin County

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 45,189	\$ 43,567
Fringe Benefits	\$ 4,740	\$ 2,981
Services	\$ 6,174	\$ 5,974
Materials & Supplies Consumed	\$ 4,995	\$ 3,213
Utilities	\$ 1,275	\$ 1,369
Casualty & Liability	\$ 1,117	\$ 8,046
Taxes	\$ 1,448	\$ 206
Miscellaneous	\$ 2,000	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 66,938</b>	<b>\$ 65,356</b>



# Coordination Contractor Expense Sources

County: Martin

CTC Status: Submitted

CTC Organization: Senior Resource Association, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 7/26/2022

Coordination Contractor: Council on Aging of St. Lucie Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Expense Sources</b>		
Labor	\$ 10,295	\$ 0
Fringe Benefits	\$ 1,572	\$ 0
Services	\$ 1,892	\$ 0
Materials & Supplies Consumed	\$ 1,638	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 1,394	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 16,791</b>	<b>\$ 0</b>

County: Martin  
 CTC: Senior Resource Association, Inc.  
 Contact: Karen Deigl  
 694 14th Street  
 Vero Beach, FL 32960  
 772-569-0111  
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	714



Trips By Type of Service	2020	2021	2022
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	43,671	56,985	46,299
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>43,671</b>	<b>56,985</b>	<b>46,299</b>

Vehicle Data	2020	2021	2022
Vehicle Miles	386,203	324,544	272,161
Roadcalls	18	5	6
Accidents	0	0	0
Vehicles	69	101	53
Drivers	52	126	78

Passenger Trips By Trip Purpose	2020	2021	2022
Medical	8,708	9,912	7,229
Employment	2,358	987	1,980
Ed/Train/DayCare	31,472	39,906	30,812
Nutritional	303	273	112
Life-Sustaining/Other	830	5,907	6,166
<b>TOTAL TRIPS</b>	<b>43,671</b>	<b>56,985</b>	<b>46,299</b>

Financial and General Data	2020	2021	2022
Expenses	\$928,877	\$1,006,661	\$757,712
Revenues	\$914,881	\$1,061,875	\$747,134
Commendations	17	19	11
Complaints	37	28	17
Passenger No-Shows	87	168	211
Unmet Trip Requests	12	8	94

Passenger Trips By Revenue Source	2020	2021	2022
CTD	9,436	16,943	10,015
AHCA	0	0	0
APD	21,752	24,230	22,838
DOEA	0	0	0
DOE	0	0	0
Other	12,483	15,812	13,446
<b>TOTAL TRIPS</b>	<b>43,671</b>	<b>56,985</b>	<b>46,299</b>

Performance Measures	2020	2021	2022
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	21,456	64,909	45,360
Avg. Trips per Passenger	95.35	120.22	64.84
Cost per Trip	\$21.27	\$17.67	\$16.37
Cost per Paratransit Trip	\$21.27	\$17.67	\$16.37
Cost per Total Mile	\$2.41	\$3.10	\$2.78
Cost per Paratransit Mile	\$2.41	\$3.10	\$2.78

Trips by Provider Type	2020	2021	2022
CTC	0	0	0
Transportation Operator	9,436	16,943	10,015
Coordination Contractor	34,235	40,042	36,284
<b>TOTAL TRIPS</b>	<b>43,671</b>	<b>56,985</b>	<b>46,299</b>





**MARTIN METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD (LCB-TD) MEETING  
AGENDA ITEM SUMMARY**

<b>MEETING DATE:</b> December 5, 2022	<b>DUE DATE:</b> November 28, 2022	<b>UPWP#:</b> 6
<b>WORDING:</b> COMMUNITY TRANSPORTATION COORDINATOR (CTC) COORDINATION CONTRACTS		
<b>REQUESTED BY:</b> Commission for Transportation Disadvantaged (CTD)	<b>PREPARED BY:</b> Lucine Martens / Beth Beltran	<b>DOCUMENT(S) REQUIRING ACTION:</b> Community Transportation Coordinator (CTC) Coordination Contracts

**BACKGROUND**

A Coordination Contract as defined by Chapter 41-2 is a written contract between the Community Transportation Coordinator (CTC) and an agency who receives Transportation Disadvantaged funds and performs some, if not all, of its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective, and more efficient service from a total system perspective.

**ISSUES**

Chris Stephenson with Senior Resource Association (SRA) will be presenting current contracts for all three (3) agencies that SRA, as a complete brokerage is in a coordinated contract agreement. Helping People Succeed, the Kane Center, and the ARC of Martin County are in coordinated contract agreements with SRA.

**RECOMMENDED ACTION**

- a. Approve the CTC Coordination Contracts
- b. Approve the CTC Coordination Contracts, with comments.

**ATTACHMENTS**

- a. Helping People Succeed Coordination Contract
- b. The Kane Center Coordination Contract
- c. Arc of Martin County Coordination Contract

## **Specialized Transportation Coordination Agreement**

This Coordination Agreement is entered into by the Community Transportation Coordinator, Senior Resource Association, Inc., hereinafter referred to as the CTC, and Helping People Succeed, hereinafter referred to as the Agency. The terms and conditions of this agreement are effective July 1, 2020 and will continue through June 30<sup>th</sup>, 2023.

**Whereas**, federal transit law, as amended by MAP-21 (Moving Ahead for Progress in the 21st Century) in 2012, requires that projects selected for funding under the Federal Transit Administration's Section 5310 grant program be "included in a locally developed, coordinated public transit-human services transportation plan" and that the plan be "developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public"; and,

**Whereas** sub-recipients of 5310 grants administered by the Florida Department of Transportation (FDOT) must be either a CTC or providing service under the terms of a written agreement with a CTC; and,

**Whereas** under the terms of this agreement, the CTC acknowledges that the Agency is providing transportation services to meet the needs of seniors and individuals with disabilities where public transit services are unavailable, insufficient or inappropriate and is part of the Florida Coordinated Transportation System (FCTS).

As part of the FCTS, the Agency agrees to:

- Coordinate with staff from the Metropolitan/Transportation Planning Organization, the CTC, the Commission for the Transportation Disadvantaged (Commission), and the FDOT to ensure that the transportation services the Agency provides and the Agency transportation needs and gaps in service are sufficiently and accurately represented in the Transportation Disadvantaged Service Plan.
- Provide vehicles and support in emergency situations (see Attachment A for definition), and for evacuation and natural disaster recovery operations if requested by the CTC.
- Whenever possible, provide support and coordinate transportation with the CTC and other human service agencies in the FCTS.
- Report trip data in a timely manner as requested by the CTC.
- Comply with all Section 5310 requirements as described in the annual Section 5310 Application Manual.
- Have a CTC Agreement current and in force at all times when receiving an award under the Section 5310 Program and keep current and in force every year until the vehicle(s) reaches its useful life requirement.

- Remain in good standing with the CTC by complying with the obligations specified in this Agreement. The CTC retains the right to terminate this agreement for cause as specified in this agreement.
- Annually certify to the CTC and FDOT that:
  - Vehicles obtained through a Section 5310 award are being used for the purpose stated in the Section 5310 grant application;
  - The Agency is in compliance with Title VI requirements;
  - Vehicles are insured for the required amount, Insurance is current, and FDOT is listed as the Certificate Holder on the policy when Agency has obtained vehicles through a 5310 award and where FDOT remains the lienholder;
  - Vehicle are properly maintained according to an FDOT approved preventive maintenance plan; and,
  - Accidents are reported to FDOT and the CTC within 24 hours of occurrence.

Termination- The CTC may terminate this Agreement for the Agency's insufficient performance with written notice to the Agency detailing the insufficient performance. The Agency agrees to provide access to the CTC and FDOT and their representatives of all files and documents related to the Section 5310 award and this Agreement.

Witness whereof, the parties hereto have caused these presents to be executed.

Agency: **Helping People Succeed**

Signature \_\_\_\_\_

*[Handwritten Signature]*  
 Title: *President/CEO*

CTC: **Senior Resource Association, Inc.**

Signature \_\_\_\_\_

*[Handwritten Signature]*  
 Title: *President/CEO*

**Local Coordinating Board**

Signature \_\_\_\_\_

Title:

## Specialized Transportation Coordination Agreement

This Coordination Agreement is entered into by the Community Transportation Coordinator, Senior Resource Association, Inc., hereinafter referred to as the CTC; and The Kane Center, hereinafter referred to as the Agency. The terms and conditions of this agreement are effective July 1, 2020 and will continue through June 30<sup>th</sup>, 2023.

Whereas, federal transit law, as amended by MAP-21 (Moving Ahead for Progress in the 21st Century) in 2012, requires that projects selected for funding under the Federal Transit Administration's Section 5310 grant program be "included in a locally developed, coordinated public transit-human services transportation plan" and that the plan be "developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public"; and,

Whereas sub-recipients of 5310 grants administered by the Florida Department of Transportation (FDOT) must be either a CTC or providing service under the terms of a written agreement with a CTC; and,

Whereas under the terms of this agreement, the CTC acknowledges that the Agency is providing transportation services to meet the needs of seniors and individuals with disabilities where public transit services are unavailable, insufficient or inappropriate and is part of the Florida Coordinated Transportation System (FCTS).

As part of the FCTS, the Agency agrees to:

- Coordinate with staff from the Metropolitan/Transportation Planning Organization, the CTC, the Commission for the Transportation Disadvantaged (Commission), and the FDOT to ensure that the transportation services the Agency provides and the Agency transportation needs and gaps in service are sufficiently and accurately represented in the Transportation Disadvantaged Service Plan.
- Provide vehicles and support in emergency situations (see Attachment A for definition), and for evacuation and natural disaster recovery operations if requested by the CTC.
- Whenever possible, provide support and coordinate transportation with the CTC and other human service agencies in the FCTS.
- Report trip data in a timely manner as requested by the CTC.
- Comply with all Section 5310 requirements as described in the annual Section 5310 Application Manual.
- Have a CTC Agreement current and in force at all times when receiving an award under the Section 5310 Program and keep current and in force every year until the vehicle(s) reaches its useful life requirement.

- Remain in good standing with the CTC by complying with the obligations specified in this Agreement. The CTC retains the right to terminate this agreement for cause as specified in this agreement.
- Annually certify to the CTC and FDOT that:
  - Vehicles obtained through a Section 5310 award are being used for the purpose stated in the Section 5310 grant application;
  - The Agency is in compliance with Title VI requirements;
  - Vehicles are insured for the required amount, Insurance is current, and FDOT is listed as the Certificate Holder on the policy when Agency has obtained vehicles through a 5310 award, and where FDOT remains the lienholder;
  - Vehicle are properly maintained according to an FDOT approved preventive maintenance plan; and,
  - Accidents are reported to FDOT and the CTC within 24 hours of occurrence.

Termination- The CTC may terminate this Agreement for the Agency's insufficient performance with written notice to the Agency detailing the insufficient performance. The Agency agrees to provide access to the CTC and FDOT and their representatives of all files and documents related to the Section 5310 award and this Agreement.

Witness whereof, the parties hereto have caused these presents to be executed.

Agency: The Kane Center/COA Martin County

Signature Cystal Collier

Title: Director of Adult Day Health Services

CTC: Senior Resource Association, Inc.

Signature [Handwritten Signature]

Title: President & CEO

Local Coordinating Board

Signature \_\_\_\_\_

Title:

## **Specialized Transportation Coordination Agreement**

This Coordination Agreement is entered into by the Community Transportation Coordinator, Senior Resource Association, Inc., hereinafter referred to as the CTC, and The ARC of Martin County, hereinafter referred to as the Agency. The terms and conditions of this agreement are effective July 1, 2020 and will continue through June 30<sup>th</sup>, 2023.

**Whereas**, federal transit law, as amended by MAP-21 (Moving Ahead for Progress in the 21st Century) in 2012, requires that projects selected for funding under the Federal Transit Administration's Section 5310 grant program be "included in a locally developed, coordinated public transit-human services transportation plan" and that the plan be "developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public"; and,

**Whereas** sub-recipients of 5310 grants administered by the Florida Department of Transportation (FDOT) must be either a CTC or providing service under the terms of a written agreement with a CTC; and,

**Whereas** under the terms of this agreement, the CTC acknowledges that the Agency is providing transportation services to meet the needs of seniors and individuals with disabilities where public transit services are unavailable, insufficient or inappropriate and is part of the Florida Coordinated Transportation System (FCTS).

As part of the FCTS, the Agency agrees to:

- Coordinate with staff from the Metropolitan/Transportation Planning Organization, the CTC, the Commission for the Transportation Disadvantaged (Commission), and the FDOT to ensure that the transportation services the Agency provides and the Agency transportation needs and gaps in service are sufficiently and accurately represented in the Transportation Disadvantaged Service Plan.
- Provide vehicles and support in emergency situations (see Attachment A for definition), and for evacuation and natural disaster recovery operations if requested by the CTC.
- Whenever possible, provide support and coordinate transportation with the CTC and other human service agencies in the FCTS.
- Report trip data in a timely manner as requested by the CTC.
- Comply with all Section 5310 requirements as described in the annual Section 5310 Application Manual.
- Have a CTC Agreement current and in force at all times when receiving an award under the Section 5310 Program and keep current and in force every year until the vehicle(s) reaches its useful life requirement.

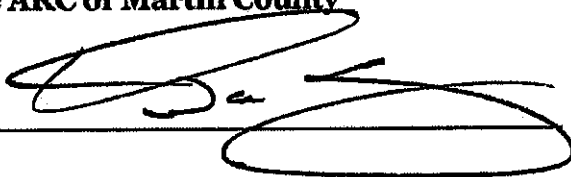
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  - The Agency is in compliance with Title VI requirements;
  - Vehicles are insured for the required amount, Insurance is current, and FDOT is listed as the Certificate Holder on the policy when Agency has obtained vehicles through a 5310 award and where FDOT remains the lienholder;
  - Vehicle are properly maintained according to an FDOT approved preventive maintenance plan; and,
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**Termination-** The CTC may terminate this Agreement for the Agency's insufficient performance with written notice to the Agency detailing the insufficient performance. The Agency agrees to provide access to the CTC and FDOT and their representatives of all files and documents related to the Section 5310 award and this Agreement.

Witness whereof, the parties hereto have caused these presents to be executed.

**Agency: The ARC of Martin County**

Signature \_\_\_\_\_



Title: President & CEO

**CTC: Senior Resource Association, Inc.**

Signature \_\_\_\_\_



Title: President/CEO

**Local Coordinating Board**

Signature \_\_\_\_\_

Title:



**MARTIN METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD (LCB-TD) MEETING  
AGENDA ITEM SUMMARY**

<b>MEETING DATE:</b> December 5, 2022	<b>DUE DATE:</b> November 28, 2022	<b>UPWP#:</b> 6
<b>WORDING:</b> COMMUNITY TRANSPORTATION COORDINATOR (CTC) EVALUATION		
<b>REQUESTED BY:</b> Commission for Transportation Disadvantaged (CTD)	<b>PREPARED BY:</b> Lucine Martens / Beth Beltran	<b>DOCUMENT(S) REQUIRING ACTION:</b> N/A

**BACKGROUND**

In accordance with Rule 41-2, F.A.C., an annual evaluation of the Community Transportation Coordinator (CTC) will be conducted by staff of the Martin Metropolitan Planning Organization (MPO) and members of the Local Coordinating Board for the Transportation Disadvantaged (LCB-TD). The following schedule is proposed:

<b>CTC EVALUATION TASKS</b>	<b>DATE</b>
Request names of riders to survey from CTC	February
Request information within the Evaluation Workbook from CTC	February
Collect names of riders	February
Review CTC responses to Evaluation Workbook	February
Schedule vehicle inspections with the CTC	February
Discuss tasks with Volunteers	February
Review and separate names of persons to survey for Volunteers	February
Distribute rider survey materials to Volunteers	February
Review and provide contractor (provider) survey materials to Volunteers	March
Collect responses to rider surveys from Volunteers	March
Discuss Evaluation Workbook responses with CTC	March
Summarize rider surveys	March
Conduct On-Site inspections	April
Compile information to be included in CTC Evaluation Report	April
Develop Report	April
Discuss Findings and Recommendations with CTC	April
Finalize Report for LCB-TD	April
Present Report to the LCB-TD	June 5, 2023



## AGENDA ITEM 6D

### **ISSUES**

The CTD requires that the CTC Evaluation be approved by the LCB-TD. This report will be presented to the LCB-TD at the June 5, 2023, meeting for review. Staff will request volunteers from the LCB-TD to assist in the CTC Evaluation process.

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### **RECOMMENDED ACTION**

Volunteers to assist with the CTC Evaluation process